

# Annual Report & Accounts 2015



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# Directors' Report

for the year ended 31 December 2015

The Directors present their annual report and accounts, and annual business statement for the year ended 31 December 2015.

## Business Objectives and Activities

The principal objective of the Society is to provide members with a safe and secure home for their savings, and to help people buy their own home through the provision of residential mortgages. In pursuing this objective the Society has the following guiding principles:

- **Ensuring good conduct and achieving good customer outcomes**  
We are committed to maintaining a culture that achieves good customer outcomes and ensures proper conduct.
- **Providing exceptional customer service**  
We aim to differentiate the Society through our commitment to providing high levels of personal customer service.
- **Listening and responding**  
We are committed to listening and responding to customers' needs and to make it easy for them to do business with us.
- **Community support**  
We are committed to our local community, supporting local events, clubs and associations, and engaging with local schools.
- **Balancing profitability and mutual interests**  
We aim to strike a balance between profitability and the need to have strong levels of capital and the regard for members' mutual interests.
- **Staff**  
We aim to create a working environment in which staff can pursue worthwhile and rewarding careers where their ideas and productivity are encouraged, recognised and valued.

## Key Performance Indicators

	Group 2013	Group Restated 2014	Group 2015
Gross capital (%)	8.86	9.70	10.80
Free capital (%)	8.66	9.61	10.82
Liquid assets as a percentage of shares and borrowings (%)	25.39	26.33	24.88
Management expenses as a percentage of mean total assets (%)	0.99	1.01	1.06
Profit on ordinary activities before tax (£million)	2.56	2.84	2.90

## Business Review

### Introduction

UK economic conditions continue to present challenges and risks. The Bank of England base rate remained at 0.5% throughout 2015 and inflation, as measured by the Consumer Prices Index (CPI), fell to zero during the year according to the Office for National Statistics. The UK economy also clearly demonstrated that it is not immune to events around the world with the fall in the price of oil and the potential slowdown in the Chinese economy contributing to substantial falls on the UK Stock Market during the latter part of the year, with continued falls in early 2016. The timing of any base rate change continues to remain the subject of debate with late 2017 now considered the earliest by some commentators. As the last few years demonstrate, this remains uncertain and is further complicated by the impact of the EU referendum which is being proposed by the UK Government.

The increase in the regulation of the UK financial services market continues and there will be no respite in 2016. This brings with it resource challenges and an inevitable increase in associated costs; these are disproportionately high for businesses of our size.

Against this background, competition in the residential mortgage market continued to be fierce; statistics evidence that since 2008 the level of transactions relating to owner occupiers have been flat and larger mortgage providers have continued with an appetite for increased volumes. This resulted in some lenders launching products at interest rates that are considered marginal in terms of profitability and unlikely to be sustainable.

The government continues to intervene in the mortgage market with schemes such as Help to Buy Equity Loan and Help to Buy Mortgage Guarantee remaining available; further schemes were launched during 2015 including an extension of Help to Buy Equity Loan, with a London specific product, and Help to Buy ISAs. In the savings market rates continued to fall following on from reductions seen in 2014. There was government intervention here too with the NS&I Pensioner Bonds and the announcement of changes to the taxation of savings interest.

## Directors' Report (continued)

### for the year ended 31 December 2015

Our focus during 2015 has been to concentrate on the things we do well; providing a safe and secure home for members' savings, and helping people to buy their own homes. We have invested in the long-term growth and prosperity of the Society, both in terms of resources and through the approval of the Society's Digital Strategy. The financial services market place is undergoing significant challenge and change from technology developments, with the digital world very much part of modern life. Our Digital Strategy is a long-term vision to ensure we can continue to meet the needs of customers by providing a greater choice in how to do business with us. During 2016 we will be investing in the first phase of bringing some of our services online; we intend to approach this in stages ensuring important matters such as cyber security are carefully considered and addressed. We will also be investing in the replacement of our website.

Whilst we develop our digital capability we will continue to maintain our approach to providing a high level of personal customer service. We believe that by keeping things simple, and with an open and transparent approach, we will be able to continue to provide a level of service over and above anything large PLC banks might aspire to. When you talk to us, you will notice the difference and will want to do business with us or continue to do so.

You will note a change in the format of our report and accounts this year, this is as a consequence of having to implement a mandatory change in accounting standards; this change is most evident in the numerical disclosures. We have had to restate prior year figures and provide significantly increased levels of disclosure, particularly around financial instruments. More information is provided on page 22 which sets out the details of the transition to Financial Reporting Standard 102.

#### Assets

We have maintained a solid asset base and have carefully reduced the level of our liquidity, finishing the year with assets of £364m. We purposely increased our liquidity during the early years of the financial crisis and since then we have significantly increased the proportion we hold with the Bank of England and in UK Government Treasury Bills, thereby increasing the quality of our liquidity. Our liquidity ratio was 24.88% at the year-end, which remains higher than pre-financial crisis averages; during 2016 we intend to bring about further controlled reductions in this ratio. As a consequence of the competition in the residential mortgage market we saw a small reduction in mortgage assets as we chose not to change our prudent approach to assessing mortgage applications simply to increase lending.

#### Profitability and Capital

Profitability stood up well when set against the increasing regulatory cost burden and the effect of competition in the mortgage market. Profit after taxation was £2.31m, an increase of 4.32% from 2014 as restated, and is primarily the result of the net reduction in mortgage loss provisions. The specific provision was reduced following the successful management of an historic commercial mortgage exposure which has now redeemed. The Society strengthened its collective provision during the year. Underlying profit (profit before tax adjusted to exclude net gains from derivative financial instruments, the FSCS levy and impairment losses on loans and advances) was £2.83m, a reduction of 16.52% on 2014 as restated. This reduction is indicative of the competition in the market and we expect a further reduction in 2016, when combined with our investment in resources and our Digital Strategy. It is important that we are able to offer mortgage products that retain existing borrowers when their current product ends, and also products to attract new borrowers to the Society. There is a cost to these activities and we endeavour to approach this by offering long-term value to existing borrowers backed up with a high level of personal customer service. In doing so, we remain conscious of the need to balance the often directly conflicting needs of savers and borrowers as far as possible.

Our reserves form the majority of our capital and arise from our retained profit. For most smaller building societies this is the only realistic source of additional capital. A combination of 2015 profitability and a reduction in the total balances of shares and deposits has strengthened our capital ratios. Gross capital (total reserves) increased to £35.31m, 10.80% of shares and borrowings, and free capital (aggregate of gross capital and collective loss provisions less total fixed assets) to £35.34m, 10.82% of shares and borrowings.

#### Financial Services Compensation Scheme (FSCS)

FSCS levies, relating to the failure of several financial institutions during the early months of the financial crisis, are a cost of doing business for building societies. Since the inception of the scheme we have paid in excess of £1.15m to the FSCS; more details on FSCS costs can be found in Note 25 to the accounts. During 2015 the Prudential Regulation Authority implemented changes to the FSCS as a result of European legislation, this saw the level of consumer protection set at £75,000 from 1 January 2016.

#### Savings

We strive to offer long-term value for our savings members and although market interest rates continued to reduce during the year we were pleased to be able to maintain rates for the remainder of the year following the reductions in February 2015. We cannot ignore market changes as we try to balance the needs of savers and borrowers within the constraints of the competitive market place we operate in. Faced with continued reductions in both mortgage and savings rates in the market place it may be necessary for us to take further action on savings rates during 2016. The total of shares and deposit balances at the end of the year was £327m. During the year we restricted the availability of our savings accounts for new customers so that we could carefully control inflows of new funds and achieve a reduction in our liquidity ratio, as noted earlier.

#### Mortgages

Despite the competition it is pleasing to report that we increased the level of mortgage applications we received by 14.43% to £72.93m; our gross mortgage lending increased by 3.08% to £52.08m in the year. As a local mutual building society we are committed to supporting our local borrowers and during the year we launched a Family Assisted mortgage product which allows customers to

## Directors' Report (continued) for the year ended 31 December 2015

borrow 100% of the purchase price of a property. We also launched our first Buy-to-Let (BTL) mortgage products towards the end of the year and we expect this to contribute towards our 2016 lending target.

The impact of the Financial Conduct Authority's (FCA) Mortgage Market Review, known as MMR, which was introduced in 2014, appears to have settled during the year. From our perspective the greater emphasis placed on advice and the affordability of mortgages, arising from MMR, is a good thing. We have been carrying out an affordability assessment, as part of our mortgage underwriting process, for some years, and our staff are ready and willing to advise new and existing borrowers on our range of mortgage products. At the end of the year there was one mortgage 12 months or more in arrears with a balance of £814,322 and total arrears amounting to £65,677.

### Management Expenses Ratio

We remain focussed on cost control but accept the costs of maintaining high levels of personal customer service. The small reduction in our total assets size this year, primarily from our controlled reduction of liquidity, has caused the ratio to increase in greater proportion than the actual increase in costs. The ratio will increase further during 2016 as we invest in our Digital Strategy and in the long-term future growth of the Society. Our cost ratio for the year was 1.06%.

### Tipton & Coseley Financial Services Ltd

Our subsidiary had a similar year when compared to 2014. Turnover was flat and profit before tax was £21k. The investment and protection market continues to be severely affected by regulatory changes and this now appears to have been recognised by the FCA as they announced the Financial Advice Market Review in August 2015 to examine how financial advice could work better for consumers. We will be very interested in the outcome of the review as we remain intent on increasing the levels of business, and the provision of regulated investment advice, through our link up with Legal & General. It is clear though that the previous regulatory changes have not been to the benefit of the majority of consumers.

### Review of Events

The Board is responsible for ensuring that we have able, well trained and skilled directors capable of directing the affairs of the Society in a prudent and successful manner. With this in mind, Keith Rolfe was appointed to the Board as a Non-Executive Director in June 2015 following regulatory approval. He has extensive risk management experience gained from front line risk roles in leading global financial institutions; his biography appears on page 16 and details of his recruitment process on page 9. Keith has already contributed fully to Board debate since his appointment and we look forward to his on-going involvement in the years ahead.

Supporting and engaging with our local community is one of our key philosophies. During the year we donated £10,340 to our charitable foundation (total charitable donations amounted to £10,810) which in turn made or promised donations to 17 charitable causes. During 2015 we supported over 30 local sports and community groups. For the seventh consecutive year we ran a numeracy project, involving a series of mathematical games, at a local primary school.

Staff members supported fundraising events for Compton Hospice and Beacon during the year, and the staff charity committee had a phenomenal year. They exceeded the total raised in 2014 by over four times for the nominated charity, Birmingham Children's Hospital, raising over £4,000 through a series of initiatives.

### Likely Developments

The year ahead will be an exciting one as we embark upon implementing the first phase of the Digital Strategy. It will also be challenging, given the competition in the mortgage market and with further resource intensive regulation to implement, most notably in the form of the Senior Managers Regime (SMR). The SMR has been designed to improve banking culture and increase individual accountability across the industry. As you would expect of us, we will remain committed to continuing to treat all of our members as individuals deserving of high levels of personal customer service, helping people to buy their own homes, looking after their savings, and advising on their regulated investment and protection needs.

### Creditor Payment Policy

It is our normal policy to agree the terms of payment at the commencement of trading with each supplier, to ensure that they are aware of those terms and to abide by them. Where terms of payment have not been agreed we settle the supplier's invoice on being satisfied that the supplier has fully conformed with the terms and conditions of purchase. The creditor days were 7 at 31 December 2015.

### Going Concern

The directors are satisfied that the Group has adequate capital and liquid resources to continue in business for the foreseeable future. For this reason, the accounts continue to be prepared on the going concern basis.

### Principal Risks and Uncertainties

Managing risk is an inevitable part of running any successful business, and many of the risks the Group faces are those normally associated with any business striving to prosper in a competitive market: margin pressures, regulatory and statutory developments, reputation, staff recruitment and retention as well as the challenges presented by cyclical changes in the economy. The Society has a risk averse culture which ensures that it maintains a low exposure to the principal risks and uncertainties arising from its activities, and therefore helps to protect members' interests.

## Directors' Report (continued)

for the year ended 31 December 2015

### Risk Management Approach

The Society's Board has overall responsibility for the Group's risk management process and for ensuring that the approach is aligned to the Group's business strategy and objectives. The Board has put in place a formal risk management framework, which includes a Risk Committee comprising four Non-Executive Directors, risk policy statements, exposure limits, mandates and reporting lines, and an active risk review process. Risks are monitored, assessed and are the subject of strategic policies approved by the Board. As part of the Capital Requirements Directive (CRD), the Board has conducted an assessment of the adequacy of the Group's capital resources, and information about the Society's Pillar 3 disclosures, which are a requirement of the CRD, together with the disclosures to comply with the requirements of Article 89 of the Capital Requirements Directive IV (CRD IV), are provided on the Society's website. The principal risks and uncertainties to which the Group is exposed are set out below.

### Business Risk

Business risk is the risk to the Society arising from changes in the business or economic conditions, including the risk that the Society may not be able to carry out its corporate plan or implement the required strategy. The Group manages this with a long term focus on ensuring a sustainable business model, this encompasses carefully developed and detailed business plans and policies. The Board provides oversight which is bound by a strong corporate governance framework.

### Credit Risk

Credit risk is the risk that customers or counterparties will not meet their financial obligations to the Society as they fall due. This risk is most likely to arise in the potential inability of customers to make repayments on their mortgage, and of treasury counterparties to repay loan commitments. The Board is responsible for approving treasury counterparties and regularly monitors these along with counterparty exposure limits.

Mortgage Credit risk is managed through the Society's underwriting process which seeks to ensure that customers only assume a debt that they can afford to repay. All mortgage applications are rigorously assessed with reference to the Society's lending policy; changes to policy are approved by the Board and the approval of mortgage applications is mandated. No matter how prudent our lending policy is, a change in circumstances may lead to some customers getting into financial difficulties. The Society is highly proactive in providing support which can include working with them to clear arrears, making arrangements, or forbearance.

### Interest Rate Risk

Interest rate risk is the risk that the income and expenditure, arising from the Society's assets and liabilities, may change adversely as a result of changes in interest rates. One particular type of interest risk is basis risk, this is the risk that assets and liabilities that are linked to different variable indices (such as Base Rate or LIBOR) may not move in accordance with each other. The Society is exposed to movements in interest rates and manages this exposure on a continuous basis, within limits set by the Board. The interest rate sensitivity of the Group is set out in Note 29.

### Liquidity and Cash Flow Risk

Liquidity and Cash Flow risk is the risk that the Group is unable to meet its financial obligations as they fall due, or can only do so at excessive cost. The Society's Board approved liquidity policy is to maintain sufficient liquid resources to cover cash flow imbalances and fluctuations in funding, to maintain full public confidence in the solvency of the Group and to meet its financial obligations. This is achieved through maintaining a prudent level of liquid assets, through wholesale funding facilities and through management control of the growth of the business. One element of the liquidity policy has been the investment in a Bank of England Reserve account and UK Treasury Bills as part of regulatory requirements.

### Operational Risk

Operational risk is the risk of loss arising from inadequate or failed internal processes, people and systems or from external events. The Group mitigates this risk through having a strong and effective internal control environment in which risks are monitored and controlled on a regular and timely basis. In addition the Group uses insurance to transfer some risks. Controls have been established and are maintained which appropriately address the risks identified and ensure prudent conduct of the business in accordance with the Group's policies and risk appetite, and compliance with relevant laws, regulations and rules.

### Conduct Risk

Conduct risk is the risk that the Society's behaviour leads to poor customer outcomes. Our Conduct Risk Policy, which incorporates the Treating Customers Fairly (TCF) Policy, sets out in detail the manner in which the Society should conduct business with its customers to ensure this does not lead to poor outcomes for them. The Board regularly assesses customer outcomes as this is seen as an essential part of mitigating and overseeing conduct risk.

### Financial Services Compensation Scheme (FSCS)

In common with all regulated UK deposit takers the Society pays levies to enable claims on the FSCS to be met. The uncertainty therefore exists that the Society may be required to pay an increased amount of levies if claims on the FSCS increase. The Board monitors this requirement closely to ensure that the Society is well placed to meet any increases in levy requirement. Full details of the Society's financial commitment to the FSCS are set out in Note 25.

## Directors' Report (continued)

for the year ended 31 December 2015

### Financial Risk Management Objectives and Policies

The Society has a formal structure for managing financial risk which is closely monitored and controlled by the Board, supported by the Audit & Compliance and Risk Committees, and by the Assets & Liabilities Committee (ALCO) which actively measures and manages them. The Society uses financial instruments for risk management purposes, the nature of these instruments and details of the financial risks are set out in Note 29.

### Directors' Responsibilities in respect of the Annual Report and Accounts, the Annual Business Statement, and the Directors' Report

The directors are responsible for preparing the Annual Report and Accounts, Annual Business Statement and the Directors' Report in accordance with applicable law and regulations.

The Building Societies Act ("the Act") requires the directors to prepare Group and Society annual accounts for each financial year. Under that law they have elected to prepare the Group and Society annual accounts in accordance with UK Accounting Standards and applicable law (UK Generally Accepted Accounting Practice), including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland*.

The Group and Society annual accounts are required by law to give a true and fair view of the state of affairs of the Group and of the Society as at the end of the financial year and of the income and expenditure of the Group and of the Society for the financial year.

In preparing each of the Group and Society annual accounts, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the annual accounts;
- prepare the annual accounts on the going concern basis unless it is inappropriate to presume that the Group and Society will continue in business.

In addition to the annual accounts, the Act requires the directors to prepare, for each financial year, an Annual Business Statement and a Directors' Report, each containing prescribed information relating to the business of the Group.

### Directors' Responsibilities for Accounting Records and Internal Controls

The directors are responsible for ensuring that the Group:

- keeps proper accounting records that disclose with reasonable accuracy at any time the financial position of the Group and Society, in accordance with the Act;
- takes reasonable care to establish, maintain, document and review such systems and controls as are appropriate to its business in accordance with the rules made by the Financial Conduct Authority and Prudential Regulation Authority under the Financial Services and Markets Act 2000.

The directors have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Group and Society and to prevent and detect fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the Society's website. Legislation in the UK governing the preparation and dissemination of annual accounts may differ from legislation in other jurisdictions.

## Directors' Report (continued)

for the year ended 31 December 2015



### Directors

The following served as Directors of the Society during the year:

D G Bassett ACII, Cert PFS  
S J Costley FCCA, AMCT (Finance Director)  
M H P Daly FCA (Chairman)  
A J Higgins MA, FCA  
G E Loynes MRICS, FAAV  
J J Miller FCIS, FCIB (General Manager & Secretary)  
R J Newton FCCA, ACIB (Chief Executive)  
K A Rolfe BSc (Hons) (appointed 1 June 2015)  
S J Shepherd BA

No director has any beneficial interest in the shares of any connected undertaking of the Society.

### Auditor

Our auditor, KPMG LLP, has expressed its willingness to continue in office and, in accordance with Section 77 of the Building Societies Act 1986, a resolution for its re-appointment will be proposed at the Annual General Meeting.

M H P Daly FCA, Chairman  
11 February 2016

# Corporate Governance Report

The Society's regulators, the Prudential Regulation Authority (PRA) and the Financial Conduct Authority (FCA) require the Board to have regard for the UK Corporate Governance Code, in developing its governance policies and practices.

The Board supports the principles of the Code and whilst the Society does not have to comply with them, as the Code does not apply to mutual organisations, the Board has had regard for the requirements of the Code in preparing this report.

## Leadership

### The Role of the Board

**Code Principle A1:** Every company should be headed by an effective Board, which is collectively responsible for the long term success of the company.

**Board Comment:** The Board directs the business of the Society; develops and monitors strategic matters such as the corporate plan; reviews the performance of the Executive Management team; and oversees compliance with a multitude of regulations and statutory requirements. It ensures that financial controls and systems of risk management are effective, that the necessary financial and human resources are in place, and that the interests of members are safeguarded. The Executive Management team and other managers carry out the day to day duties resulting from the corporate plan, other Board policies and regulatory and statutory matters.

The Board's focus is on strategy and risk management in what remain difficult economic circumstances and the Board believes that the Society's performance is a measure of this effectiveness. A culture of constructive challenge has been encouraged to deliver further improvements for the benefit of the Society's members.

The Board holds regular monthly meetings and is advised by, and delegates certain matters to Committees namely Audit & Compliance, Remuneration, Risk, Assets & Liabilities, and Nominations. A description of the work of these Committees is given below and detailed terms of reference are available from the Secretary. The Board meets once a year without the Executive Directors being present. An annual strategy day is also held at which the Board and Executive Management team focus on the Society's future strategy.

All Directors act in what they consider to be the best interest of the Society consistent with their statutory duties. The Society maintains liability insurance cover for Directors and Officers.

### Audit & Compliance Committee

The Audit & Compliance Committee meets at least four times a year and comprises three Non-Executive Directors, Andrew Higgins (Committee Chairman), Gavin Loynes, and Sara Shepherd. The Board is satisfied that at least one member of the Committee has recent and relevant financial experience. The Committee oversees the adequacy of internal controls, and ensures an effective system of inspection and report. It reviews the annual accounts prior to approval by the Board; monitors and assesses the external auditors, including their effectiveness and independence; approves and monitors the policy for non-audit services; and approves and monitors the internal audit plan and findings. The Committee also oversees the compliance function and ensures that the Society complies with the law, requirements and standards of the regulatory system including anti-money laundering regulations and voluntary codes of practice. It also approves and monitors the annual compliance monitoring plan.

### Remuneration Committee

The Report of the Remuneration Committee on page 12 contains details of the Committee, its composition and duties.

### Assets & Liabilities Committee (ALCO)

The Assets & Liabilities Committee meets at least four times a year and comprises two Non-Executive Directors, Andrew Higgins and Keith Rolfe; and two Executive Directors, Richard Newton (Chief Executive) (Committee Chairman) and Spencer Costley (Finance Director). The Committee develops treasury management policies relating to liquidity, wholesale funding and financial risk management; monitors assets and liabilities structure and risk, and reviews mortgage and savings products.

### Nominations Committee

The Nominations Committee meets at least twice a year and consists of Marcus Daly (Chairman), Richard Newton (Chief Executive) and David Bassett (Vice-Chairman of the Board and the Senior Independent Director, who is a contact point for the members). The Committee regularly reviews the Society's succession plans and considers carefully the skills and attributes necessary for Board appointments. It leads the process for Board appointments and appraises and assesses Directors' performance each year including their independence. The Chairman is appraised by the Non-Executive Directors facilitated by the Senior Independent Director.

### Risk Committee

The Risk Committee meets four times a year. The Committee comprises four Non-Executive Directors, Keith Rolfe (Committee Chairman), David Bassett, Andrew Higgins and Sara Shepherd, and is responsible for developing and reviewing the Society's risk management framework; ensuring there is a comprehensive understanding of the risks facing the Society, the potential likelihood and impact of occurrence and how such risks are being mitigated. The Committee monitors the Society's Risk Registers ensuring that all principal risks are identified and adequately mitigated against. It also conducts an annual review of the effectiveness of the Society's risk governance arrangements.

## Corporate Governance Report (continued)

### Division of Responsibilities

**Code Principle A2:** There should be a clear division of responsibilities at the head of the company between the running of the Board and the executive responsibility for the running of the company's business. No one individual should have unfettered powers of decision.

**Board Comment:** The offices of Chairman and Chief Executive are distinct, separate and held by different people. The Chairman is responsible for leading the Board and ensuring that Directors receive clear, timely and accurate information. The Chief Executive's role is to manage the Society in an efficient and effective manner and to achieve the objectives set by the Board in accordance with its policies.

### The Chairman

**Code Principle A3:** The Chairman is responsible for leadership of the Board and ensuring its effectiveness on all aspects of its role.

**Board Comment:** The Chairman sets the culture and direction of the Board, facilitating and encouraging effective contribution and challenge from Directors. The Chairman is responsible for maintaining constructive relations between the Non-Executive and Executive Directors and ensuring that Directors receive accurate, timely and clear advice and information. The Chairman was appointed in April 2013 as a result of his experience, commitment and capability demonstrated during his service to the Society. The Board considers that the Chairman met the criteria of independence on his appointment.

### Non-Executive Directors

**Code Principle A4:** As part of their role as members of a unitary Board, Non-Executive Directors should constructively challenge and help develop proposals on strategy.

**Board Comment:** The Society's Non-Executive Directors are recruited from a wide range of backgrounds to ensure they have the necessary breadth of skills, knowledge and experience to monitor and challenge performance of the Society in a constructive manner whilst providing an appropriate level of support to the Executive Management team. Non-Executive Directors regularly debate strategy and long term sustainability at Board and Committee meetings.

## Effectiveness

### The Composition of the Board

**Code Principle B1:** The Board and its Committees should have the appropriate balance of skills, experience, independence and knowledge of the Company to enable them to discharge their respective duties and responsibilities effectively.

**Board Comment:** The Society's Nominations Committee ensures that the Board has the necessary skills and knowledge to enable the Society to compete effectively in the current challenging economic climate.

The Board currently has six Non-Executive Directors and three Executive Directors who provide a balance of skills and experience across a wide range of disciplines.

All Non-Executive Directors are considered by the Board to be independent in character and judgement. The Vice Chairman is the Senior Independent Director. He provides support to the Chairman and is an alternative route for communication from members and staff. His main responsibilities are to chair the Board if the Chairman is absent and to facilitate the annual appraisal of the Chairman.

### Appointments to the Board

**Code Principle B2:** There should be a formal, rigorous and transparent procedure for the appointment of new directors to the Board.

**Board Comment:** As noted earlier, the Nominations Committee leads the process for Board appointments. The Society values diversity but always makes Non-Executive appointments on merit, based on the specific skills and experience required to complement existing skills under the succession plan. All vacancies are openly advertised. The Board as a whole makes the final decision. Care is taken to ensure that new directors can devote sufficient time to the position. Directors must be authorised by the Regulator as 'approved persons' and must meet stringent fitness and propriety standards in order to fulfil their controlled function responsibilities.

During the year the Board, through the Nominations Committee, completed the process to recruit a Non-Executive Director. The Committee prepared a description of the role and carefully considered the skills and attributes required concluding that these were additional prudential financial services expertise and knowledge. A specialist external recruitment firm, Warren Partners, was retained to advertise the position and conduct a search for suitable candidates. This resulted in the appointment of Keith Rolfe on 1 June 2015, following a rigorous selection and interview process and subsequent regulatory approval.

### Commitment

**Code Principle B3:** All Directors should be able to allocate sufficient time to the Company to discharge their responsibilities effectively.

**Board Comment:** As part of the recruitment process the Nominations Committee evaluates the ability of Non-Executive Directors to commit the time required for their role. The formal appraisal process carried out annually by the Chairman also assesses whether Directors have demonstrated this ability throughout the year. Evidence of Board and Committee attendance throughout the year is shown on page 11.

### Development

**Code Principle B4:** All Directors should receive induction on joining the Board and should regularly update and refresh their skills

## Corporate Governance Report (continued)

and knowledge.

**Board Comment:** The Society provides a formal induction programme for all newly appointed Directors which is tailored to their needs. This includes Directors' responsibilities and duties; the management information they will receive and how to interpret it; detailed information about the Society including its Risk Management Framework; an overview of regulatory requirements; and details of current significant challenges facing the industry.

The Chairman ensures that Non-Executive Directors continually update their skills and knowledge in order that they may continue to fulfil their role on the Board and any Committees. Training and development needs are identified as part of the annual appraisal process. These needs are usually met by internal briefings, external specialist advisors, and via attendance at industry seminars and conferences. The Society maintains a formal training record for each Director.

### Information and Support

**Code Principle B5:** The Board should be supplied in a timely manner with information in a form and of a quality appropriate to enable it to discharge its duties.

**Board Comment:** The Chairman ensures that the Board receives accurate, timely and clear information sufficient to enable them to discharge their responsibilities. The Board and each Committee is responsible for evaluating the effectiveness of the information received and to ensure improvements are made where necessary. The Executive Management team ensures that information is delivered in accordance with Board requirements.

### Evaluation

**Code Principle B6:** The Board should undertake a formal and rigorous annual evaluation of its own performance and that of its Committees and individual Directors.

**Board Comment:** The Board appraises the Chief Executive's performance and reviews the other Executive Directors' appraisals on at least an annual basis. Each Non-Executive Director has an annual appraisal which is carried out by the Nominations Committee. The Chairman is appraised by the Non-Executive Directors facilitated by the Senior Independent Director. In addition, there is an annual appraisal of the Board as a whole and also of the performance of Board Committees. As part of this evaluation the Board considers the balance of skills, experience, independence and knowledge of Board members.

### Re-election

**Code Principle B7:** All directors should be submitted for re-election at regular intervals, subject to continued satisfactory performance.

**Board Comment:** Directors have to be elected by members at the first opportunity following appointment to the Board. Each Non-Executive Director is appointed to the Board for a term of up to three years, subject to satisfactory performance. Non-Executive Directors will normally serve for no more than nine years unless, exceptionally, the Board invites them to serve for longer in which case they are subject to annual re-election. There is no requirement for annual re-election of the Chairman after nine years.

The Nominations Committee considers whether Directors are independent in character and judgement, are able to commit sufficient time and demonstrate capability and knowledge. The Committee will recommend to the Board whether or not a Non-Executive Director should be submitted for re-election.

## Accountability

### Financial and Business Reporting

**Code Principle C1:** The Board should present a fair, balanced and understandable assessment of the company's position and prospects.

**Board Comment:** The Board considers that the annual report and accounts, taken as a whole, is fair, balanced and understandable and provides the necessary information for members to assess performance, strategy and the business model of the Society, and that there are no significant matters to report. The responsibilities of the Directors in relation to the preparation of the Society's accounts and the statement that the Society's business is a going concern are contained on page 6.

### Risk Management and Internal Control

**Code Principle C2:** The Board is responsible for determining the nature and extent of the principal risks it is willing to take in achieving its strategic objectives. The Board should maintain sound risk management and internal control systems.

**Board Comment:** The Board is collectively responsible for determining the strategies for risk management and control as described in the Society's Risk Management Policy. The Executive Management team is responsible for designing, operating and monitoring risk management systems and controls. Further details on the assessment and mitigation of risk can be found in the Directors' Report on page 5.

Each Board Committee is responsible for the risks and controls which fall under its remit. The Risk Committee assesses the adequacy of this process and reports to the Board. The Society's internal auditors provide independent and objective assurance that the systems are appropriate and controls effectively applied.

The Society has a risk averse culture and a strong and prudent approach to risk management and compliance. The Board is satisfied that the systems and controls are effective and appropriate to the scale and complexity of the business and to protect the interests of the members.

## Corporate Governance Report (continued)

### Audit Committee and Auditors

**Code Principle C3:** The Board should establish formal and transparent arrangements for considering how they should apply the corporate reporting, risk management and internal control principles and for maintaining an appropriate relationship with the company's auditors.

**Board Comment:** Please refer to page 8 for details of the Audit & Compliance Committee.

The Committee meets at least four times a year where the Society's internal and external auditors and the Executive Directors attend by invitation. All meetings conclude with the Committee meeting with the internal and external auditors without the Executive Directors present. The minutes of the Committee are circulated to all Board members and the Chairman of the Audit & Compliance Committee reports to the Board at the next Board meeting.

Audit firms often have specialist skills and expertise and can provide non-audit services competitively. The Society has a policy on the provision of non-audit services. Material non-audit services provided by the auditors require Audit & Compliance Committee approval to ensure that auditor objectivity and independence is safeguarded. The Committee carries out an annual appraisal to ensure that the effectiveness of the external auditor is maintained. KPMG has been the Society's auditor since 2006, during 2015 the Committee considered whether to commence a competitive tender process for the audit, the Committee concluded that KPMG continued to meet the test for independence and agreed that it was not necessary to commence a tender process in the current year.

### Remuneration

The Report of the Remuneration Committee on page 12 explains how the Society complies with the Code Principles relating to remuneration.

### Relations with Shareholders

#### Dialogue with Shareholders

**Code Principle E1:** There should be a dialogue with shareholders based on the mutual understanding of objectives. The Board as a whole has responsibility for ensuring that a satisfactory dialogue with shareholders takes place.

**Board Comment:** As a mutual organisation the Society's membership consists of individuals who are also its customers. There are a number of different ways of communicating with and receiving information from members. These include regular newsletters, questionnaires, surveys, suggestion boxes and an informal meeting at which members can meet and discuss issues face to face with all directors. The purpose of the communication is to understand the needs of our members and improve the service provided to them.

#### Constructive use of the Annual General Meeting (AGM)

**Code Principle E2:** The Board should use the AGM to communicate with investors and to encourage their participation.

**Board Comment:** Each year the Society sends details of the AGM to members including the Summary Financial Statement and a newsletter which outlines the Society's work in the community as well as addressing topical product and service issues. The voting pack encourages members to use their vote and attend the AGM. Additional donations to charity are made based on the number of votes cast. The Society uses postal and electronic voting options to provide ease of access for members. The counting of votes is conducted by an independent scrutineer. During 2015 the Society developed an electronic system for its AGM notification requirements to complement its online voting system.

At the AGM a poll is called in relation to the resolutions and the proxy votes cast are added to the votes at the meeting so that the opinions of all members can be taken into account. The results are subsequently disclosed on the Society's website.

All directors attend the AGM (unless their absence is unavoidable) and the Chairs of the Board, the Audit & Compliance and Remuneration Committees are available to answer questions. There is an informal session at the end of each AGM giving further opportunity for members to speak to the Society's Directors and Executive Management team.

### Board and Committee attendance record

Director	Board	Audit & Compliance	ALCO	Remuneration	Nominations	Risk
D G Bassett	12 (12)	N/A	N/A	2 (3)	6 (6)	4 (4)
S J Costley	12 (12)	N/A	4 (4)	N/A	N/A	N/A
M H P Daly	12 (12)	N/A	N/A	N/A	6 (6)	N/A
A J Higgins	12 (12)	5 (5)	4 (4)	N/A	N/A	4 (4)
G E Loynes	11 (12)	5 (5)	N/A	3 (3)	N/A	N/A
J J Miller	12 (12)	N/A	N/A	N/A	N/A	N/A
R J Newton	12 (12)	N/A	4 (4)	N/A	6 (6)	N/A
K A Rolfe (appointed 1 June 2015)	7 (7)	N/A	2 (2)	N/A	N/A	2 (2)
S J Shepherd	12 (12)	4 (5)	N/A	3 (3)	N/A	4 (4)

The figures in brackets represent the maximum number of meetings each Director could have attended.

# Report of the Remuneration Committee

This report explains how the Society complies with the principles in the UK Corporate Governance Code relating to remuneration, as far as they are applicable to a mutual organisation of its size. The Society has adopted a Remuneration Policy which complies with the relevant elements of the regulators' remuneration codes. The remuneration of individual Directors is detailed on page 14.

## The Level and Components of Remuneration

**Code Principle D1:** Executive Directors' remuneration should be designed to promote the long-term success of the company. Performance-related elements should be transparent, stretching and rigorously applied.

**Committee Comment:** The Society's policy is to reward Directors according to their expertise, experience and overall contribution to the successful performance of the business. The Executive Directors' benefit package is designed to motivate decision making in the interests of members as a whole. A performance related pay scheme operated during the year for Executive Directors. It was carefully designed to encourage achievement of targets that maintain the security and financial strength of the Society, to recognise corporate and individual performance in accordance with good risk management and to treat customers fairly and uphold excellent customer service, conduct and quality of work standards.

## Executive Directors

The remuneration for Executive Directors reflects their responsibilities and roles within the Society. This year it comprised basic salary, an executive performance related pay scheme, and various benefits. Performance related payments are non-contractual and non-pensionable. The Society does not have a share option scheme and none of the Directors has any beneficial interest in, or any rights to subscribe for shares in or debentures of, any commercial undertaking of the Society.

## Basic Salaries

Each year the Executive Directors are appraised by the Non-Executive Directors in respect of their performance as members of the Board and by the Chief Executive in respect of their executive duties. The Remuneration Committee considers appropriate terms and conditions in the light of these appraisals, information from external sources including comparable building society data, and the performance of the Society as a whole. It then makes recommendations to the Board regarding levels of salary, benefits, and performance related pay. The Executive Directors who hold outside Directorships do not receive any remuneration from those organisations. The Remuneration Committee also make recommendations to the Board regarding levels of salary, benefits, and performance related pay in respect of the appointment of Executive Directors, which is considered in light of information from external sources including comparable building society data.

## Annual Performance Related Pay Scheme

The scheme has regard for best practice by emphasising the need for sustainable performance over a longer term and as such it defers an element of awards made under the scheme over a 3 year period. This is despite the Society being under the minimum regulatory threshold for deferring payments. The scheme recognises that ensuring effective risk management and a sustainable business model are vital requirements for the well-being of the Society. Deferred payments will be made in equal instalments over the following 3 years; they are subject to annual review by the Remuneration Committee and require approval by the Non-Executive members of the Board. The deferred element can be reduced or cancelled by the Non-Executive members of the Board at any time.

The scheme has been designed to provide testing objectives, giving an incentive to perform at the highest level in a manner consistent with the long-term interests of members. In particular, it requires substantial over-performance resulting in outstanding group performance, across a range of measures and benchmarked against peers, before the maximum award of 20% of base annual salary can be achieved. The Remuneration Committee recommends to the Non-Executive members of the Board the measures that should be achieved. These include a high level of conduct and quality of performance in accordance with good risk management, together with profitability, control of costs, and controlled commercial asset growth. In assessing performance against these measures, the Remuneration Committee will ensure performance is aligned with the Society's business objectives and activities and will have regard for the overall regulatory conduct of the Society, member satisfaction and the effect of general market conditions. The Non-Executive Directors of the Board have sole discretion on awards made under this scheme.

## Pensions

Two of the Executive Directors are members of the Society's Defined Contribution Pension Scheme details of which can be found on page 43.

## Benefits

Executive Directors receive other benefits including a company car or car allowance, and private health care scheme (covering only the Directors themselves). The Society does not provide subsidised mortgages to Directors.

## Contractual Terms

All of the Executive Directors have service contracts, Mr Miller's is dated 23 July 1998 and Mr Newton's is dated 19 December 2013, and require 12 months notice by the Society and 6 months by the individual, Mr Costley's is dated 27 March 2014 and requires 6 months notice by the Society and 6 months by the individual. There are no special terms in the event of amalgamation, transfer of engagements or transfer of business where the Executive Director's employment is to be terminated.

## Report of the Remuneration Committee (continued)

### Non-Executive Directors

The level of fees payable to Non-Executive Directors is assessed using information from comparable organisations.

Remuneration comprises a basic fee with a supplementary payment for the Chairman of the Board and Chairman of Audit & Compliance Committee to reflect the additional responsibilities and workloads of these posts.

Fees for Non-Executive Directors are non-pensionable and Non-Executive Directors do not participate in any incentive schemes or receive any other benefits. Non-Executive Directors have letters of appointment rather than service contracts.

### The Procedure for Determining Remuneration

**Code Principle D2:** There should be a formal and transparent procedure for developing policy on Executive remuneration and for fixing the remuneration packages of individual Directors. No Director should be responsible for setting his or her own remuneration.

**Committee Comment:** The Remuneration Committee consists of three Non-Executive Directors, Gavin Loynes (Chairman), David Bassett and Sara Shepherd. The Chief Executive attends by invitation but takes no part in the discussion of his own salary. The Committee is responsible for the remuneration policy for all Executive Directors and it makes recommendations to the Board regarding remuneration and contractual arrangements. The Committee has responsibility for ensuring that the Society complies with the relevant aspects of the regulators remuneration codes and also has the responsibility to consider the Society's Remuneration Policy Statement and recommend its approval to the Board.

The Committee meets at least twice a year and reviews supporting evidence, including external professional advice if appropriate, on comparable remuneration packages.

The minutes of the Committee are circulated to all Board members and the Chairman of the Committee reports to the Board at the next Board meeting.

Fees relating to Non-Executive Directors are considered by the Chairman and two of the Executive Directors having consideration for the amount permissible under the Society's Rules. No Director is involved in setting their own fees.

## Report of the Remuneration Committee (continued)

### Directors' Remuneration

Non-Executive Directors (audited)	2015	2014
	Total Fees £'000	Total Fees £'000
D G Bassett	28	27
M H P Daly (Chairman)	42	41
A J Higgins	38	37
G E Loynes	28	27
B J Morgan (resigned 22 May 2014)	-	11
K A Rolfe (appointed 1 June 2015)	16	-
S J Shepherd	28	27
	<b>180</b>	<b>170</b>

Executive Directors (audited)	Fees & Salary £'000	Performance related pay		Benefits £'000	Sub-total £'000	Pension contributions £'000	Total £'000
		Non Deferred	Deferred				
		£'000	£'000				
2015							
S J Costley	90	7	3	8	108	14	122
J J Miller	97	8	3	8	116	-	116
R J Newton (Chief Executive)	132	10	5	9	156	20	176
	<b>319</b>	<b>25</b>	<b>11</b>	<b>25</b>	<b>380</b>	<b>34</b>	<b>414</b>

During 2015 the Society agreed a settlement with Mr Miller in respect of contractual pension obligations which removed this risk from the Society's Statement of Financial Position. Mr Newton and Mr Costley are members of the Society's defined contribution pension scheme.

Executive Directors (audited)	Fees & Salary £'000	Performance related pay		Benefits £'000	Sub-total £'000	Pension contributions £'000	Increase in accrued pension £'000	Total £'000
		Non Deferred	Deferred					
		£'000	£'000					
2014								
S J Costley	90	7	3	8	108	14	-	122
J J Miller	95	7	3	9	114	-	1	115
R J Newton (Chief Executive)	130	9	5	9	153	20	-	173
	<b>315</b>	<b>23</b>	<b>11</b>	<b>26</b>	<b>375</b>	<b>34</b>	<b>1</b>	<b>410</b>

### Deferred Performance related pay

#### Executive Directors (audited)

	Deferred from previous years £'000	Deferred from 2015 £'000	Deferred paid in year £'000	Total deferred £'000
2015				
S J Costley	3	3	-	6
J J Miller	3	3	-	6
R J Newton (Chief Executive)	5	5	-	10
	<b>11</b>	<b>11</b>	<b>-</b>	<b>22</b>

## Board of Directors

31 December 2015



### Marcus Daly

#### Chairman

Marcus Daly was appointed to the Board in December 2005 and was appointed Chairman in April 2013. He was educated at Stonyhurst College and then at St Philip's Grammar School in Birmingham. He is a Chartered Accountant, formerly a partner in a local Midlands firm and now Finance Director of Real Estate Investors PLC, an AIM listed property investment company. He is also Chairman of the Nominations Committee.



### David Bassett

#### Vice Chairman and Senior Independent Director

David Bassett joined the Board in 2008. Born in Scarborough, his family moved to the Midlands in 1962. He was educated at High Arcal Grammar School, Sedgley, where he later became a Governor. David is an Associate of the Chartered Insurance Institute, and a member of the Personal Finance Society. He is an independent consultant in the commercial finance and mortgage industry, a partner in a business consultancy practice and is involved with sport in the Black Country at board level.



### Spencer Costley

#### Finance Director

Spencer Costley joined the Society and was appointed to the Board as Finance Director in November 2013. He qualified as a Chartered Certified Accountant in 2000 whilst working at PricewaterhouseCoopers in Birmingham; he joined a large Midlands based building society in 2003 as a Management Accountant during which time he qualified as an Associate Member of the Association of Corporate Treasurers. Prior to joining the Society he was the Financial Controller at a Leicestershire based building society. He is responsible for the Finance and Administration functions of the Society and is a member of the Assets & Liabilities Committee.



### Andrew Higgins

#### Non-Executive Director

Andrew Higgins was appointed to the Board in May 2012. He is a Chartered Accountant with a background in audit and advisory services. In 2010 he retired from KPMG after a career spanning 33 years (22 years as a partner) in the UK and overseas. He has experience of working with a variety of commercial and not-for-profit organisations, with a particular emphasis on the financial services and housing sectors. He is Chairman of the Audit & Compliance Committee and is a member of the Assets & Liabilities and Risk Committees.



### Gavin Loynes

#### Non-Executive Director

Gavin Loynes was appointed to the Board in 2011. He is a consultant Chartered Surveyor with Bruton Knowles a national firm of property consultants of which he was an equity partner for over 10 years. Gavin is also a director of Charles Edwards Property Consultants Ltd a RICS registered valuer and a member of the Royal Institution of Chartered Surveyors. Having worked in the West Midlands since qualifying, he has gained a detailed understanding of property matters within the area. He is a Director of Tipton & Coseley Financial Services Ltd, Chairman of the Remuneration Committee and is a member of the Audit & Compliance Committee.

## Board of Directors (continued)

31 December 2015



### John Miller

#### General Manager & Secretary

John Miller was appointed Secretary in 1989 and to the Board in January 1998. He has a wealth of building society experience, having spent over 30 years in the sector. In addition to his duties as Secretary, he is responsible for mortgages and compliance matters. He takes an active part in local affairs and is Treasurer of the Black Country Circuit of the Methodist Church, and Chairman of Tipton Education Fund.



### Richard Newton

#### Chief Executive

Richard Newton joined the Society in 1991 as an administrative assistant. He qualified as a Chartered Certified Accountant in 2001 following his appointment as Finance Manager, he was appointed to the Board in July 2011, and is the former Finance Director of the Society. He was appointed Chief Executive in December 2013 and is a Director of Tipton & Coseley Financial Services Ltd, Chairman of the Assets & Liabilities Committee and a member of the Nominations Committee.



### Keith Rolfe

#### Non-Executive Director

Keith Rolfe was appointed to the Board in June 2015. He has extensive risk management experience gained from front line risk roles in leading global financial institutions, latterly in an executive role within Barclays Corporate as Chief Credit Officer. He has also worked for UBS AG in roles including Director, Risk Management, and at Credit Suisse in roles including Credit Risk Manager. He is a Board Member and Vice Chairman of Rooftop Housing Group. He is Chairman of the Risk Committee and is a member of the Assets & Liabilities Committee.



### Sara Shepherd

#### Non-Executive Director

Sara Shepherd joined the Board in May 2012. Sara grew up in the Midlands, and attended Lady Manners School in Bakewell, Derbyshire. She trained as a solicitor in Nottingham before relocating to the West Midlands to join the legal department of Birmingham Midshires Building Society in 1995. Sara then spent nine years as a property lawyer in Birmingham City Centre law firms, and has been a partner at Higgs & Sons Solicitors in Brierley Hill since 2007, specialising in commercial property law. She is a member of the Audit & Compliance, Remuneration and Risk Committees.

# Independent Auditor's Report

to the members of Tipton & Coseley Building Society

We have audited the Group and Society financial statements of Tipton and Coseley Building Society for the year ended 31 December 2015 set out on pages 18 to 71. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards (UK Generally Accepted Accounting Practice), including FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland*.

This report is made solely to the society's members, as a body, in accordance with section 78 of the Building Societies Act 1986. Our audit work has been undertaken so that we might state to the society's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the society and the society's members as a body, for our audit work, for this report, or for the opinions we have formed.

## Respective responsibilities of directors and auditor

As explained more fully in the Directors' Responsibilities Statement set out on page 6, the directors are responsible for the preparation of financial statements which give a true and fair view. Our responsibility is to audit, and express an opinion on, the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

## Scope of the audit of the annual accounts

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's website at [www.frc.org.uk/auditscopeukprivate](http://www.frc.org.uk/auditscopeukprivate).

## Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view, in accordance with UK Generally Accepted Accounting Practice, of the state of affairs of the group and society as at 31 December 2015 and of the income and expenditure of the society for the year then ended; and
- have been prepared in accordance with the requirements of the Building Societies Act 1986 and regulations made under it.

## Opinion on other matters prescribed by the Building Societies Act 1986

In our opinion:

- the Annual Business Statement and the Directors' Report have each been prepared in accordance with the applicable requirements of the Building Societies Act 1986 and regulations thereunder;
- the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the accounting records and the financial statements; and
- the information given in the Annual Business Statement (other than the information upon which we are not required to report) gives a true representation of the matters in respect of which it is given.

## Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Building Societies Act 1986 requires us to report to you if, in our opinion:

- proper accounting records have not been kept by the Society; or
- the financial statements are not in agreement with the accounting records; or
- we have not received all the information and explanations and access to documents we require for our audit.

**Andrew Walker (Senior Statutory Auditor)**  
for and on behalf of KPMG LLP, Statutory Auditor  
*Chartered Accountants*  
One Snowhill  
Snow Hill Queensway  
Birmingham  
B4 6GH  
11 February 2016

## Income Statements

for the year ended 31 December 2015

	Notes	Group 2015 £'000	Group Restated 2014 £'000	Society 2015 £'000	Society Restated 2014 £'000
Interest receivable and similar income	2	10,464	11,309	10,464	11,309
Interest payable and similar charges	3	(4,205)	(4,703)	(4,205)	(4,703)
<b>Net interest income</b>		<b>6,259</b>	<b>6,606</b>	<b>6,259</b>	<b>6,606</b>
Pension finance charge	26	(19)	(16)	(19)	(16)
Fees and commissions receivable		790	862	702	774
Fees and commissions payable		(305)	(286)	(305)	(286)
Net gains/(losses) from derivative financial instruments	4	9	(9)	9	(9)
<b>Total net income</b>		<b>6,734</b>	<b>7,157</b>	<b>6,646</b>	<b>7,069</b>
Administrative expenses	5	(3,729)	(3,599)	(3,662)	(3,533)
Depreciation and amortisation	17,18	(163)	(179)	(163)	(179)
Impairment gains/(losses) on loans and advances	14	272	(300)	272	(300)
Provisions for liabilities - FSCS Levy	25	(212)	(243)	(212)	(243)
<b>Profit before tax</b>		<b>2,902</b>	<b>2,836</b>	<b>2,881</b>	<b>2,814</b>
Tax expense	8	(588)	(618)	(584)	(613)
<b>Profit for the financial year</b>	<b>27</b>	<b>2,314</b>	<b>2,218</b>	<b>2,297</b>	<b>2,201</b>

Profit for the financial year arises from continuing operations. Both the profit for the financial year and total comprehensive income for the period are attributable to the members of the Society. Prior year figures have been restated due to the change of accounting standards from previous UK GAAP to FRS 102. See Note 33 for more details.

## Statements of Comprehensive Income

for the year ended 31 December 2015

	Notes	Group 2015 £'000	Group Restated 2014 £'000	Society 2015 £'000	Society Restated 2014 £'000
<b>Profit for the financial year</b>		<b>2,314</b>	<b>2,218</b>	<b>2,297</b>	<b>2,201</b>
Items that will not be reclassified to the income statement					
Movement in actuarial gain/(loss) recognised in the pension scheme	26	475	(163)	475	(163)
Movement in taxation relating to the pension scheme		(130)	37	(130)	37
Items that may subsequently be reclassified to the income statement		-	-	-	-
<b>Total comprehensive income for the period</b>		<b>2,659</b>	<b>2,092</b>	<b>2,642</b>	<b>2,075</b>

The notes on pages 22 to 71 form part of these accounts.

# Statements of Financial Position

31 December 2015

	Notes	Group 2015 £'000	Group Restated 2014 £'000	Society 2015 £'000	Society Restated 2014 £'000
<b>Assets</b>					
Liquid assets					
Cash in hand and balances with Bank of England	9	48,464	40,576	48,464	40,576
Loans and advances to credit institutions	10	13,125	34,578	13,125	34,578
Debt securities	11	19,752	14,027	19,752	14,027
Derivative financial instruments	12	6	2	6	2
Loans and advances to customers:					
Loans fully secured on residential property	13, 14	275,555	276,547	275,555	276,547
Other loans		4,747	5,838	4,747	5,838
Investments	15	-	-	1	1
Prepayments and accrued income	16	404	371	395	361
Tangible fixed assets	17	1,574	1,603	1,574	1,603
Intangible fixed assets	18	47	72	47	72
Deferred tax assets	19	143	97	143	97
<b>Total assets</b>		<b>363,817</b>	<b>373,711</b>	<b>363,809</b>	<b>373,702</b>
<b>Liabilities</b>					
Shares	20	319,188	327,365	319,188	327,365
Amounts owed to credit institutions	21	-	1,501	-	1,501
Amounts owed to other customers	22	7,753	9,877	8,066	10,168
Derivative financial instruments	12	147	273	147	273
Other liabilities	23	728	802	724	797
Accruals and deferred income	24	578	598	538	563
Provisions for liabilities - FSCS Levy	25	114	125	114	125
Retirement benefit obligations	26	-	520	-	520
<b>Total liabilities</b>		<b>328,508</b>	<b>341,061</b>	<b>328,777</b>	<b>341,312</b>
<b>Reserves:</b>					
General reserves	27	35,309	32,650	35,032	32,390
<b>Total liabilities and equity (Members' Capital)</b>		<b>363,817</b>	<b>373,711</b>	<b>363,809</b>	<b>373,702</b>

Prior year figures have been restated due to the change of accounting standards from previous UK GAAP to FRS 102. See Note 33 for more details.

The notes on pages 22 to 71 form part of these accounts.

These accounts were approved by the Board of directors on 11 February 2016 and signed on its behalf:

M H P Daly	FCA, Chairman
D G Bassett	ACII, Cert PFS, Director
R J Newton	FCCA, ACIB, Director & Chief Executive

## Statements of Changes in Members' Interests

for the year ended 31 December 2015

	Notes	General reserve £'000	Total £'000
<b>Group 2015</b>			
Balance as at 1 January 2015		32,650	32,650
Profit for the year		2,314	2,314
Other comprehensive income for the period (net of tax)			
Remeasurement of defined benefit obligation		345	345
Total other comprehensive income		345	345
Total comprehensive income for the period		2,659	2,659
<b>Balance as at 31 December 2015</b>	26,27	<b>35,309</b>	<b>35,309</b>
<b>Group 2014 restated</b>			
Balance as at 1 January 2014		30,558	30,558
Profit for the year		2,218	2,218
Other comprehensive expense for the period (net of tax)			
Remeasurement of defined benefit obligation		(126)	(126)
Total other comprehensive expense		(126)	(126)
Total comprehensive income for the period		2,092	2,092
<b>Balance as at 31 December 2014</b>	26,27	<b>32,650</b>	<b>32,650</b>
<b>Society 2015</b>			
Balance as at 1 January 2015		32,390	32,390
Profit for the year		2,297	2,297
Other comprehensive income for the period (net of tax)			
Remeasurement of defined benefit obligation		345	345
Total other comprehensive income		345	345
Total comprehensive income for the period		2,642	2,642
<b>Balance as at 31 December 2015</b>	26,27	<b>35,032</b>	<b>35,032</b>
<b>Society 2014 restated</b>			
Balance as at 1 January 2014		30,315	30,315
Profit for the year		2,201	2,201
Other comprehensive expense for the period (net of tax)			
Remeasurement of defined benefit obligation		(126)	(126)
Total other comprehensive expense		(126)	(126)
Total comprehensive income for the period		2,075	2,075
<b>Balance as at 31 December 2014</b>	26,27	<b>32,390</b>	<b>32,390</b>

The notes on pages 22 to 71 form part of these accounts.

# Statements of Cash Flows

for the year ended 31 December 2015

	Notes	Group 2015 £'000	Group Restated 2014 £'000
<b>Cash flows from operating activities</b>			
Profit before tax		2,902	2,836
Depreciation and amortisation		169	178
Provisions for bad and doubtful debts		(272)	300
Loans and advances written off net of recoveries		(31)	(205)
Decrease/(increase) in prepayments and accrued income		10	(16)
(Decrease)/increase in accruals and deferred income		(32)	66
Decrease in other liabilities		(81)	(82)
Net decrease in loans and advances to customers		2,386	1,766
Net (increase)/decrease in loans and advances to credit institutions		(1,000)	4,000
Net decrease in amounts owed to other credit institutions and other customers		(3,626)	(6,309)
Net (decrease)/increase in shares		(8,177)	4,498
Movement in derivative financial instruments		(126)	304
Movement in fair value adjustments		9	(9)
Taxation paid		(638)	(599)
Pension charge		19	63
Pension contributions paid		(300)	(19)
Pension loss on settlement		106	-
<b>Net cash (outflow)/ inflow from operating activities</b>		<b>(8,682)</b>	<b>6,772</b>
<b>Cash flows from investing activities</b>			
Purchase of debt securities		(40,089)	(15,000)
Sales of debt securities		34,348	7,017
Purchase of tangible and intangible assets		(160)	(79)
Disposal of tangible and intangible assets		52	11
(Gain)/loss on disposal of tangible and intangible assets		(6)	1
<b>Net cash outflow from investing activities</b>		<b>(5,855)</b>	<b>(8,050)</b>
Net decrease in cash		(14,537)	(1,278)
Cash and cash equivalents at start of year		70,085	71,363
<b>Cash and cash equivalents at end of year</b>		<b>55,548</b>	<b>70,085</b>
<b>Cash and cash equivalents comprises of:</b>			
Cash in hand and balances with the Bank of England		48,464	40,576
Loans and advances to credit institutions repayable on demand		7,084	29,509
	28	55,548	70,085

The notes on pages 22 to 71 form part of these accounts.

# Notes to the accounts

## 1. Accounting policies

The principal accounting policies adopted in the preparation of these financial statements are set out below.

### Basis of preparation

Tipton and Coseley Building Society (the “Society”) has prepared these Group and Society annual accounts in accordance with the Building Societies Act 1986, the Building Societies (Accounts and Related Provisions) Regulations 1998 and Financial Reporting Standard 102, the Financial Reporting Standard applicable in the UK and Republic of Ireland (“FRS 102”) as issued in September 2015. As permitted in Section 11 of FRS 102, the Society has also chosen to apply the recognition and measurement provisions of IAS 39 Financial Instruments: Recognition and Measurement (as adopted for use in the EU). The presentation currency of these annual accounts is sterling. All amounts in the annual accounts have been rounded to the nearest £1,000.

In the transition to FRS 102 from previous UK GAAP, the Group and Society have made measurement and recognition adjustments. An explanation of how the transition to FRS 102 has affected financial position and financial performance of the Group is provided in Note 33.

The Society is included in the consolidated annual accounts, and is considered to be a qualifying entity under FRS 102 paragraphs 1.8 to 1.12. The following exemptions available under FRS 102 in respect of certain disclosures for the Society annual accounts have been applied.

- No separate Society Cash Flow Statement with related notes is included; and
- Key Management Personnel compensation has not been included.

The accounting policies set out below have, unless otherwise stated, been applied consistently to all periods presented in these annual accounts.

Judgements made by the directors, in the application of these accounting policies that have significant effect on the annual accounts and estimates with a significant risk of material adjustment in the next year are discussed in Note 1.14.

Included within the notes and financial statements are references to the Income Statements and the profit and loss account these terms are the same and refer to items included within the Group and Societies Income Statements reported on page 18.

### Change in accounting policy/prior period adjustment

In these annual accounts the Group and Society has changed its accounting policies in the following areas:

The Society has adopted the provisions of International Financial Reporting Interpretations Committee ‘IFRIC’ 21 in accordance with the transitional provisions contained therein, in respect of the Financial Services Compensation Scheme (FSCS) Levy. Although IFRIC 21 is not applicable to FRS 102 the Society adopted this approach to align treatment of the FSCS Levy with larger societies who apply International Accounting Standards.

#### 1.1 Measurement convention

The annual accounts are prepared on the historical cost basis except that the following assets and liabilities are stated at their fair value: derivative financial instruments, financial instruments classified at fair value through the profit or loss (“FVTPL”) or available-for-sale, and investment property measured in accordance with the revaluation model.

#### 1.2 Basis of consolidation

The consolidated annual accounts include the annual accounts of the Society and its subsidiary undertaking, Tipton & Coseley Financial Services Ltd, made up to 31 December 2015. A subsidiary is an entity that is controlled by the parent. The results of subsidiary undertakings are included in the consolidated Income Statement and Other Comprehensive Income (“OCI”) from the date that control commences until the date that control ceases. Control is established when the Society has the power to govern the operating and financial policies of an entity so as to obtain benefits from its activities. In assessing control, the Group takes into consideration potential voting rights that are currently exercisable. In the parent annual accounts, investments in the subsidiary are carried at cost less impairment.

#### 1.3 Interest

Interest income and expense are recognised in profit or loss using the effective interest method. The ‘effective interest rate’ (EIR) is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or financial liability (or, where appropriate, a shorter period) to the carrying amount of the financial asset or financial liability. When calculating the effective interest rate, the Group estimates future cash flows considering all contractual terms of the financial instrument, but not future credit losses.

The calculation of the effective interest rate includes transaction costs and fees paid or received that are an integral part of the effective interest rate. Transaction costs include incremental costs that are directly attributable to the acquisition of a financial asset or financial liability.

## Notes to the accounts (continued)

Interest income and expense presented in the income statement and other comprehensive income include:

- interest on financial assets and financial liabilities measured at amortised cost calculated on an effective interest basis;
- interest on available-for-sale investment securities calculated on an effective interest basis; and
- the effective portion of fair value changes in qualifying hedging derivatives designated in fair value hedges of interest rate risk.

Fair value changes on financial assets and financial liabilities carried at fair value through profit or loss, are presented in net income from other financial instruments at fair value through profit or loss in the Income Statement and Other Comprehensive Income.

### 1.4 Fees and commission

Fees and commission income and expense that are integral to the effective interest rate on a financial asset or financial liability are included in the measurement of the effective interest rate (see 1.3).

Other fees and commission income and expenses - including account servicing fees, sales commission and other fees are recognised as the related services are performed.

### 1.5 Expenses

#### Operating leases

Payments (excluding costs for services and insurance) made under operating leases are recognised in the profit and loss account on a straight-line basis over the term of the lease.

### 1.6 Taxation

Tax on the profit for the year comprises current and deferred tax. Tax is recognised in the profit and loss account except to the extent that it relates to items recognised directly in other comprehensive income.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the year end date, and any adjustment to tax payable in respect of previous years.

Deferred tax is provided on timing differences which arise from the inclusion of income and expenses in tax assessments in periods different from those in which they are recognised in the annual accounts. The following timing difference is not provided for: differences between accumulated depreciation and tax allowances for the cost of a fixed asset if and when all conditions for retaining the tax allowances have been met; to the extent that it is not probable that they will reverse in the foreseeable future and the reporting entity is able to control the reversal of the timing difference. Deferred tax is not recognised on permanent differences arising because certain types of income or expense are non-taxable or are disallowable for tax or because certain tax charges or allowances are greater or smaller than the corresponding income or expense.

Deferred tax is measured at the tax rate that is expected to apply to the reversal of the related difference, using tax rates enacted or substantively enacted at the year end date. Deferred tax balances are not discounted.

### 1.7 Financial instruments

#### Recognition

The Group initially recognises loans and advances, deposits and debt securities on the date on which they are originated. All other financial instruments (including regular-way purchases and sales of financial assets) are recognised on the settlement date, which is the date on which the Group transfers any consideration for an instrument. If any transactions were committed to at the year end date these are included in contractual commitments. No adjustment to fair values are made for contractual commitments of financial instruments due to the short period between settlement and trade dates.

A financial asset or financial liability is measured initially at fair value plus, for an item not at fair value through profit or loss, transaction costs that are directly attributable to its acquisition.

#### Classification

##### *Financial assets*

The Group classifies its financial assets into one of the following categories:

- *Loans and receivables*

'Loans and advances' are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and that the Group does not intend to sell immediately or in the near term.

Loans and advances are initially measured at fair value plus incremental direct transaction costs, and subsequently measured at their amortised cost using the effective interest method (see 1.3). When the Group chooses to designate the loans and advances as measured at fair value through profit or loss, they are measured at fair value with face value changes recognised immediately in profit or loss.

Should the Group purchase a financial asset and simultaneously enter into an agreement to resell the asset (or a substantially similar asset) at a fixed price on a future date (reverse repo or stock borrowing), the arrangement would be accounted for as a loan or advance, and the underlying asset would not be recognised in the Group's annual accounts.

## Notes to the accounts (continued)

- *Available-for-sale*

Available-for-sale investments' are non-derivative investments that are designated as available-for-sale or are not classified as another category of financial assets. Available-for-sale investments comprise of debt securities. All available-for-sale investments are measured at fair value after initial recognition. In 2015 and 2014 the Available-for-sale reserve account balance was nil. This is due to the difference in book and fair value on the Society financial instruments being immaterial and therefore nothing is disclosed on the face of the financial statements.

Interest income is recognised in profit or loss using the effective interest method (see 1.3). Impairment losses are recognised in profit or loss.

Other fair value changes, other than impairment losses, are recognised in OCI and presented in the Available-for-sale reserve within capital reserves. When the investment is sold, the gain or loss accumulated in capital reserves is reclassified to profit or loss.

- *At fair value through profit and loss*

Derivative financial instruments are recognised at fair value. The gain or loss on remeasurement to fair value is recognised immediately in profit or loss. However, where derivatives qualify for hedge accounting, recognition of any resultant gain or loss depends on the nature of the item being hedged.

On initial designation of the hedge, the Group formally documents the relationship between the hedging instrument(s) and hedged item(s), including the risk management objective and strategy in undertaking the hedge, together with the method that will be used to assess the effectiveness of the hedging relationship. The Group makes an assessment, both at inception of the hedge relationship and on an ongoing basis, of whether the hedging instruments are expected to be highly effective in offsetting the changes in the fair value of the respective hedged items during the period for which the hedge is designated, and whether the actual results of each hedge are within a range of 80-125%. The Group's hedging relationships are discussed below.

### **Fair value hedges**

Where a derivative financial instrument is designated as a hedge of the variability in fair value of a recognised asset or liability or an unrecognised firm commitment, all changes in the fair value of the derivative are recognised immediately in profit or loss. The carrying value of the hedged item is adjusted by the change in fair value that is attributable to the risk being hedged (even if it is normally carried at cost or amortised cost) and any gains or losses on remeasurement are recognised immediately in the income statement (even if those gains would normally be recognised directly in reserves). If hedge accounting is discontinued and the hedged financial asset or liability has not been derecognised, any adjustments to the carrying amount of the hedged item are amortised into profit or loss using the effective interest method over the remaining life of the hedged item.

### *Financial liabilities*

The Group classifies its financial liabilities, other than loan commitments, as measured at amortised cost or fair value through profit or loss.

### **Derecognition**

The Group derecognises a financial asset or liability when the contractual rights to the cash flows from the financial asset or liability are discharged, cancelled or expire.

On derecognition of a financial asset or liability the difference between the carrying amount of the asset or liability (or the carrying amount allocated to the portion of the asset or liability derecognised) and the sum of (i) the consideration received (including any new asset obtained less any new liability assumed) and (ii) any cumulative gain or loss that had been recognised in OCI is recognised in profit or loss.

During the year ended 31 December 2015 the Group and Society have not transferred the risks and rewards of ownership of any financial assets to another party.

### **Measurement**

#### *Amortised cost measurement*

The 'amortised cost' of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured at initial recognition, minus principal repayments, plus or minus the cumulative amortisation using the effective interest method, of any difference between the initial amount recognised and the maturity amount, minus any reduction for impairment.

#### *Fair value measurement*

'Fair value' is the amount for which an asset could be exchanged, a liability settled, or an equity instrument granted could be exchanged, between knowledgeable, willing parties in an arm's length transaction.

When available, the Group measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as active if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

If there is no quoted price in an active market, then the Group uses valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

## Notes to the accounts (continued)

The best evidence of the fair value of a financial instrument at initial recognition is normally the transaction price - i.e. the fair value of the consideration given or received. If the Group determines that the fair value at initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability nor based on a valuation technique that uses only data from observable markets, then the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value at initial recognition and the transaction price. Subsequently, that difference is recognised in profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is wholly supported by observable market data or the transaction is closed out.

### Identification and measurement of impairment

At each reporting date, the Group assesses whether there is objective evidence that financial assets not carried at fair value through profit or loss are impaired. A financial asset or a group of financial assets is 'impaired' when objective evidence demonstrates that a loss event has occurred after the initial recognition of the asset(s) and that the loss event has an impact on the future cash flows of the asset(s) that can be estimated reliably.

Objective evidence that financial assets are impaired includes:

- significant financial difficulty of the borrower or issuer;
- default or delinquency by a borrower;
- the restructuring of a loan or advance by the Group on terms that the Group would not consider otherwise;
- indications that a borrower or issuer will enter bankruptcy;
- the disappearance of an active market for a security; or
- observable data relating to a group of assets such as adverse changes in the payment status of borrowers or issuers in the group, or economic conditions that correlate with defaults in the group.

The Group considers evidence of impairment for loans and advances at both a specific asset and a collective level. All individually significant loans and advances are assessed for specific impairment. Those found not to be specifically impaired are then collectively assessed for any impairment that has been incurred but not yet identified. Loans and advances that are not individually significant are collectively assessed for impairment by grouping together loans and advances with similar risk characteristics.

In assessing collective impairment, the Group uses statistical modelling of historical trends, the timing of recoveries and the amount of loss incurred, and makes an adjustment if current economic and credit conditions are such that the actual losses are likely to be greater or lesser than is suggested by historical trends.

Impairment losses on assets measured at amortised cost are calculated as the difference between the carrying amount and the present value of estimated future cash flows discounted at the asset's original effective interest rate.

A range of forbearance options are available to support customers who are in financial difficulty. The purpose of forbearance is to support customers who have temporary financial difficulties and help them get back on track. The main options offered by the Society include:

- Temporary transfer to an interest only mortgage;
- Reduced monthly payment;
- Product review;
- Capitalisation of arrears; and
- Extension of mortgage term.

Customers requesting a forbearance option will need to provide information to support the request which is likely to include a budget planner, statement of assets and liabilities, bank/credit card statements and payslips, in order that the request can be properly assessed. If the forbearance request is granted the account is monitored in accordance with the Society's policy and procedures. At the appropriate time the forbearance option that has been implemented is cancelled, with the exception of capitalisation of arrears, and the customer's normal contractual payment is restored.

Impairment losses are recognised in profit or loss and reflected in an allowance account against loans and receivables. Interest on the impaired assets continues to be recognised through the unwinding of the discount. If an event occurring after the impairment was recognised causes the amount of impairment loss to decrease, then the decrease in impairment loss is reversed through profit or loss.

Impairment losses on available-for-sale debt securities are recognised by reclassifying the losses accumulated in the Available-for-sale reserve. The cumulative loss that is reclassified from reserves to profit or loss is the difference between the acquisition cost, net of any principal repayment and amortisation, and the current fair value, less any impairment loss previously recognised in profit or loss. Changes in impairment attributable to application of the effective interest method are reflected as a component of interest income.

If, in a subsequent period, the fair value of an impaired available-for-sale debt security increases and the increase can be related objectively to an event occurring after the impairment loss was recognised, then the impairment loss is reversed through profit or loss; otherwise, any increase in fair value is recognised through OCI.

## Notes to the accounts (continued)

### 1.8 Cash and cash equivalents

For the purposes of the Statement of Cash Flows, cash comprises cash in hand and unrestricted loans and advances to credit institutions repayable on demand. Cash equivalents comprise highly liquid unrestricted investments that are readily convertible into cash with an insignificant risk of changes in value with original maturities of less than three months.

### 1.9 Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation and accumulated impairment losses. Tangible fixed assets include investment property whose fair value cannot be measured reliably without undue cost or effort. Certain items of tangible fixed assets that had been revalued to fair value on or prior to the date of transition to FRS 102, are measured on the basis of deemed cost, being the revalued amount at the date of that revaluation.

Where parts of an item of tangible fixed assets have different useful lives, they are accounted for as separate items of tangible fixed assets, for example land is treated separately from buildings.

All current leases are classified as operating leases.

The Society assesses at each reporting date whether tangible fixed assets are impaired. Depreciation is charged to the profit and loss account on a straight-line basis over the estimated useful lives of each part of an item of tangible fixed assets. Land is not depreciated. The estimated useful lives are as follows:

- Freehold premises - 50 years straight line
- Short leasehold premises - Straight line over the remaining years of the lease
- Motor vehicles - 25% reducing balance
- Equipment and fixtures - 10% and 20% straight line
- Computer hardware - 20% straight line.

Depreciation methods, useful lives and residual values are reviewed if there is an indication of a significant change since last annual reporting date in the pattern by which the Society expects to consume an asset's future economic benefits.

Investment properties are properties which are held either to earn rental income or for capital appreciation or for both. Investment properties are recognised initially at cost. Subsequent to initial recognition:

- investment properties whose fair value can be measured reliably without undue cost or effort are held at fair value. Any gains or losses arising from changes in the fair value are recognised in profit or loss in the period that they arise; and
- no depreciation is provided in respect of investment properties applying the fair value model.

If a reliable measure is not available without undue cost or effort for an item of investment property, this item is thereafter accounted for as tangible fixed assets in accordance with section 17 of FRS 102 until a reliable measure of fair value becomes available.

### 1.10 Intangible fixed assets

#### Computer Software

Purchased software and costs directly associated with the internal development of computer software are capitalised as intangible assets where the software is an identifiable asset controlled by the Group which will generate future economic benefits and where costs can be reliably measured. Costs incurred to establish technological feasibility or to maintain existing levels of performance are recognised as an expense as incurred.

Intangible assets are stated at cost less cumulative amortisation and impairment losses.

Amortisation begins when the asset becomes available for operational use and is charged to the income statement on a straight-line basis over the estimated useful life of the software, which is generally 3 to 7 years. The basis for choosing these useful lives is dependant on the software asset expected life. The Society reviews the amortisation period and method when events and circumstances indicate that the useful life may have changed since the last reporting date.

Intangible assets are tested for impairment in accordance with Section 27 of FRS 102 Impairment of assets when there is an indication that an intangible asset may be impaired.

Assets are reviewed for impairment at each Statement of Financial Position date or whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An asset's carrying amount is written down immediately to its recoverable amount, if the asset's carrying amount is greater than its estimated recoverable amount. The recoverable amount is the higher of the asset's fair value less costs to sell, and its value in use.

## Notes to the accounts (continued)

### 1.11 Impairment excluding financial assets and deferred tax assets

The carrying amounts of the Group and Society's non-financial assets, other than deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. The recoverable amount of an asset is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

An impairment loss is recognised if the carrying amount of an asset exceeds its estimated recoverable amount. Impairment losses are recognised in profit or loss. An impairment loss is reversed if the reasons for the impairment have ceased to apply.

Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

### 1.12 Employee benefits

#### a) Pensions

The Society operates a defined contribution scheme, contributions to which are charged to the Income Statements as they fall due. Up to 2015 the Society also operated a defined benefit pension arrangement where the assets were measured at market value at each balance sheet date and the liabilities were measured using the projected unit valuation method, discounted using a corporate bond rate. The resultant pension arrangement surplus or deficit was recognised as an asset or liability on the balance sheet, net of associated deferred taxation.

The increase in the present value of liabilities of the arrangement expected to arise from employee service was charged to the Income Statement as an administrative expense. The expected return on the arrangement's assets and the increase in the arrangement's liabilities, arising from the passage of time, were disclosed as a pension finance charge. Any resulting actuarial gains or losses, that is gains or losses arising from differences in the expected return on arrangement assets compared to the actual return and changes in assumptions, or factors which affect those assumptions, used in measuring the arrangement liabilities, were recognised immediately in the Statements of Comprehensive Income.

During 2015 the defined benefit scheme concluded with all liabilities being settled. At the end of 2015 the scheme had no outstanding liabilities.

#### b) Long term incentive schemes

Performance related payments are recognised in the year in which the employees render the related service rather than the year in which they are paid. The performance related payments include an element of deferral detail of which can be found on page 12 in the Report of the Remuneration Committee.

### 1.13 Provisions and contingent liabilities

A provision is recognised in the Statement of Financial Position when the Group or Society has a present legal or constructive obligation as a result of a past event, that can be reliably measured and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are recognised at the best estimate of the amount required to settle the obligation at the reporting date.

The Society has an obligation to contribute to the Financial Services Compensation Scheme (FSCS) to enable the FSCS to meet compensation claims from, in particular, retail depositors of failed banks. A provision is recognised to the extent it can be reliably estimated and when the Society has an obligation in accordance with IFRIC 6 and specifically relating to Levies under IFRIC 21. The amount provided is based on information received from the FSCS, forecast future interest rates and the Society's historic share of industry protected deposits.

Contingent liabilities are potential obligations from past events which shall be confirmed by future events. Contingent liabilities are not recognised in the Statements of Financial Position.

### 1.14 Accounting estimates and judgements

The Group makes estimates and judgements that affect the reported amounts of assets and liabilities. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. These are described below:

#### a) Impairment losses on loans and advances to customers

The Group reviews its mortgage advances portfolio on at least a quarterly basis to assess impairment. In determining whether an impairment loss should be recorded, the Group is required to exercise a degree of judgement. Impairment provisions are calculated using historical arrears experience, modelled credit risk characteristics and expected cashflows. Estimates are applied to determine prevailing market conditions (e.g. interest rates and house prices), customer behaviour (e.g. default rates) and the length of time expected to complete the sale of properties in possession. The accuracy of the provision would therefore be affected by unexpected changes to these assumptions. To the extent that the house prices are higher from that estimated by 1%, the impairment provisions on loans and advances would reduce by an estimated £139k.

## Notes to the accounts (continued)

### b) Effective interest rate

The effective interest rate will affect the carrying values of loans and receivables. One of the key components of the EIR is the expected mortgage life. In determining the expected life of mortgage assets, the Group uses historical and forecast redemption data as well as management judgement. At regular intervals throughout the year, the expected life of mortgage assets is reassessed for reasonableness. Any variation in the expected life of mortgage assets will change the carrying value in the Statement of Financial Position and the timing of the recognition of interest income. A 10% change in the life profile of mortgage assets would result in a change in the value of loans on the Statement of Financial Position by approximately £28k.

### c) Financial Services Compensation Scheme (FSCS)

The Society has provision for a levy of £114k covering the period 1 April 2015 to 31 March 2016. The amount has been determined by reference to the expected path of future interest rates applicable at the balance sheet date and estimates of the interest charge published by FSCS. Changes in interest rates over the period of the levy will impact the final amount of the payment. A 10% increase to the applicable interest rate would increase the provision by approximately £10k.

### d) Fair value of derivatives and financial assets

The Group employs the following techniques in determining the fair value of its derivatives and financial assets:

- Available-for-sale - measured at fair value using market prices or, where markets have become inactive or there is no readily available traded price, the present value of future cash flows is used.
- Derivative financial instruments - calculated by discounted cash flow models using yield curves that are based on observable market data.

A change in the yield curve of 1% would change the total net fair value of derivative financial instruments by £494k.

### 1.15 Segmental reporting

The Society and its subsidiary are UK registered entities, the activities of which are detailed below and in Note 15. The Group only operates in the UK therefore no geographical analysis has been presented.

The chief operating decision maker has been identified as the Group Board. The Board reviews the Group's internal reporting in order to assess performance and allocate resources. Operating segments are reported in a manner consistent with the internal reporting provided to the Board. The Group Board considers the Society's performance in detail with a separate Board appraising the performance of the subsidiary and subsequently providing a summary to the Group Board. Due to the immaterial size of the subsidiary, segmental reporting is not considered appropriate.

There are no further reportable segments or activities which are not presented above or in the primary statements on pages 18 to 21.

## Notes to the accounts (continued)

	Group and Society	
	2015	Restated 2014
	£'000	£'000
<b>2. Interest receivable and similar income</b>		
On loans fully secured on residential property	9,933	10,578
On other loans	365	440
On liquid assets	454	502
Net interest expense on derivatives	(288)	(211)
	<b>10,464</b>	<b>11,309</b>

During the year no interest was suspended on non-performing loans (2014: £nil).

	Group and Society	
	2015	2014
	£'000	£'000
<b>3. Interest payable and similar charges</b>		
On shares held by individuals	4,150	4,607
On other shares	1	1
On deposits and other borrowings	61	92
Net interest (income)/expense on derivatives	(7)	3
	<b>4,205</b>	<b>4,703</b>

	Group and Society	
	2015	2014
	£'000	£'000
<b>4. Net gains /(losses) from derivative financial instruments</b>		
Derivatives in designated fair value hedge relationships	127	(296)
Adjustments to hedged items in fair value hedge accounting relationships	(120)	293
Derivatives not in designated fair value hedge relationships	2	(6)
	<b>9</b>	<b>(9)</b>

#### 4. Net gains /(losses) from derivative financial instruments

Derivatives in designated fair value hedge relationships	127	(296)
Adjustments to hedged items in fair value hedge accounting relationships	(120)	293
Derivatives not in designated fair value hedge relationships	2	(6)
	<b>9</b>	<b>(9)</b>

The net gains from derivative financial instruments of £9k (2014: £9k loss) represents the net fair value movement on derivative instruments that are matching risk exposure on an economic basis. Some accounting volatility arises on these items due to accounting ineffectiveness on designated hedges, or because hedge accounting is not achievable on certain items. The movement is primarily due to timing differences in income recognition between derivative instruments and the hedged assets or liabilities. This gain or loss will trend to zero over time and this is taken into account by the Board when considering the Group's underlying performance.

All of the above are fair value gains on derivatives held in qualifying fair value hedging relationships.

## Notes to the accounts (continued)

	Group 2015 £'000	Group 2014 £'000	Society 2015 £'000	Society 2014 £'000
<b>5. Administrative expenses</b>				
<b>Staff costs</b>				
Wages and salaries	1,983	1,880	1,925	1,824
Social security costs	186	180	181	175
Other pension costs	276	257	274	254
	<b>2,445</b>	<b>2,317</b>	<b>2,380</b>	<b>2,253</b>
Operating lease rentals	25	25	25	25
Other administrative costs	1,259	1,257	1,257	1,255
	<b>3,729</b>	<b>3,599</b>	<b>3,662</b>	<b>3,533</b>

### Other administrative costs include:

#### Remuneration of Auditor and its associates (excluding VAT):

Audit of these financial statements	72	42	72	42
Audit of financial statements of subsidiary undertaking	3	3	-	-
Taxation compliance services	5	4	5	4
For other services	8	-	8	-

	Group 2015 Number	Group 2014 Number	Society 2015 Number	Society 2014 Number
<b>6. Employees</b>				
The average number of persons employed during the year was:				
Full time	49	49	48	48
Part time	36	35	36	35
	<b>85</b>	<b>84</b>	<b>84</b>	<b>83</b>
Head office	53	53	52	52
Branch offices	32	31	32	31
	<b>85</b>	<b>84</b>	<b>84</b>	<b>83</b>

## Notes to the accounts (continued)

### 7. Directors' loans and transactions

#### a) Directors' remuneration

Directors' remuneration totalling £594,000 for 2015 (2014: £580,000) is shown as part of the Report of the Remuneration Committee on pages 12 to 14.

#### b) Directors' loans

At 31 December 2015 loans granted in the ordinary course of business to directors and connected persons was nil (2014: 2) amounting to £nil (2014: £9,012)

A register is maintained at the head office of the Society which shows details of all loans, transactions and arrangements with directors and their connected persons. A statement of the appropriate details contained in the register will be available for inspection at the head office for a period of 15 days up to and including the date of the Annual General Meeting.

#### c) Other Directors' transactions

Directors and connected persons hold savings balances with the Society, all accounts have the same terms and conditions as available to customers of the Society. The savings balances are not detailed in the register unlike loans and transactions above, due to their sensitive nature, the aggregate amount of all savings balances at 31 December 2015 were £211,413 (2014: £160,882).

	Group 2015	Group Restated 2014	Society 2015	Society Restated 2014
	£'000	£'000	£'000	£'000

### 8. Taxation

UK corporation tax at 20.25% (2014: 21.25%)	620	634	616	629
Under/(over) provision in previous year	14	(10)	14	(10)
Total current tax	634	624	630	619
Deferred tax (Note 19)	(44)	(6)	(44)	(6)
Deferred tax adjustments in respect of prior year (Note 19)	(2)	-	(2)	-
<b>Total tax expense</b>	<b>588</b>	<b>618</b>	<b>584</b>	<b>613</b>

The total tax charge for the period differs from that calculated using the UK standard rate of corporation tax. The differences are explained below.

Profit before taxation	2,902	2,836	2,881	2,814
Expected tax at 20.25% (2014: 21.25%)	587	603	583	598
Effects of:				
Expenses not deductible for corporation tax purposes	8	16	8	16
Movement in retirement benefit obligation	(35)	-	(35)	-
Changes in tax rate	16	9	16	9
Adjustment for prior years	12	(10)	12	(10)
<b>Tax expense for the year</b>	<b>588</b>	<b>618</b>	<b>584</b>	<b>613</b>

Reductions in the UK corporation tax rate from 23% to 21% (effective from 1 April 2014) and 20% (effective from 1 April 2015) were substantively enacted on 2 July 2013. Further reductions to 19% (effective from 1 April 2017) and to 18% (effective 1 April 2020) were substantively enacted on 26 October 2015. This will reduce the Group's future current tax charge accordingly. The deferred tax asset at 31 December 2015 has been calculated based on the prevailing tax rate when the timing differences are expected to reverse.

## Notes to the accounts (continued)

	Group and Society	
	2015	2014
	£'000	£'000
<b>9. Cash in hand and balances with Bank of England</b>		
Cash in hand	464	576
Bank of England Reserve Account	48,000	40,000
<b>Included in cash and cash equivalents (Note 28)</b>	<b>48,464</b>	<b>40,576</b>

	Group and Society	
	2015	2014
	£'000	£'000
<b>10. Loans and advances to credit institutions</b>		
Accrued interest	41	69
Repayable on demand (Note 28)	7,084	29,509
In not more than three months	4,000	3,000
In more than three months but not more than one year	2,000	2,000
	<b>13,125</b>	<b>34,578</b>

## Notes to the accounts (continued)

	Group and Society	
	2015	Restated 2014
	£'000	£'000
<b>11. Debt securities (Unlisted)</b>		
Securities available for sale		
Treasury bills	17,747	5,990
Certificates of deposit	2,005	8,037
	<b>19,752</b>	<b>14,027</b>

Debt securities include items which are available to pledge as collateral under Bank of England facilities, no assets are pledged to the Bank of England as at 31 December 2015 (2014: nil). The Society holds no listed debt securities at 31 December 2015 (2014: nil).

	Group and Society	
	2015	Restated 2014
	£'000	£'000
Movements on debt securities during the year are analysed as follows:		
At 1 January	14,027	6,031
Additions	40,088	15,000
Disposals and maturities	(34,312)	(7,000)
Movement in interest and amortisation	(51)	(4)
Net gains/(losses) from changes in fair value recognised in other comprehensive income	-	-
<b>At 31 December</b>	<b>19,752</b>	<b>14,027</b>

## Notes to the accounts (continued)

### Group and Society

#### 12. Derivative financial instruments

At 31 December 2015	Contract/notional	Fair values	
	Amount £'000	Assets £'000	Liabilities £'000
a) Unmatched derivatives			
Interest rate swaps	18,187	4	(11)
b) Derivatives designated as fair value hedges			
Interest rate swaps	62,563	2	(136)
<b>Total recognised derivative assets/(liabilities)</b>	<b>80,750</b>	<b>6</b>	<b>(147)</b>
At 31 December 2014			
a) Unmatched derivatives			
Interest rate swaps	15,390	-	(9)
b) Derivatives designated as fair value hedges			
Interest rate swaps	71,110	2	(264)
<b>Total recognised derivative assets/(liabilities)</b>	<b>86,500</b>	<b>2</b>	<b>(273)</b>

Typically unmatched derivatives arise during the final 3 months of an interest rate swaps life where the derivatives change in fair value are immaterial, or where a new interest rate swap contract has been agreed but the corresponding asset or liability is still to be realised on the Society's or Group's Statement of Financial Position.

At 31 December 2015 no cash collateral has been received or paid by the Group and Society against derivative contracts (2014: £nil). The Group and Society provided no collateral to any other parties during the year including collateral secured against loans and advances to credit institutions or customers (2014: £nil).

## Notes to the accounts (continued)

	Group and Society	
	2015	Restated 2014
	£'000	£'000
<b>13. Loans and advances to customers</b>		
Loans fully secured on residential property	277,480	278,134
Other loans - loans fully secured on land	4,984	6,593
	<b>282,464</b>	<b>284,727</b>
Provision for impairment losses on loans and advances (Note 14)	(2,294)	(2,597)
Fair value adjustment for hedged risk	132	255
	<b>280,302</b>	<b>282,385</b>

### Maturity analysis

The remaining maturity of loans and advances to customers including fair value adjustment for hedged risk at the reporting date is as follows:

In not more than three months	2,756	2,629
In more than three months but not more than one year	9,047	8,310
In more than one year but not more than five years	48,125	48,843
In more than five years	222,668	225,200
	<b>282,596</b>	<b>284,982</b>
Provision for impairment losses on loans and advances (Note 14)	(2,294)	(2,597)
	<b>280,302</b>	<b>282,385</b>

The maturity analysis above is based on contractual maturity not expected redemption levels.

## Notes to the accounts (continued)

### Group and Society

14. Provision for bad and doubtful debts	Loans fully secured on residential property	Other loans fully secured on land	Total
	£'000	£'000	£'000
<b>Individual provision</b>			
At 1 January 2015	752	621	1,373
Amounts written off	-	(58)	(58)
Credit for the year	(120)	(509)	(629)
At 31 December 2015	632	54	686
<b>Collective provision</b>			
At 1 January 2015	1,089	135	1,224
Amounts written off	-	-	-
Charge for the year	226	158	384
At 31 December 2015	1,315	293	1,608
<b>Individual provision</b>			
At 1 January 2014	859	560	1,419
Amounts written off	(181)	-	(181)
Charge for the year	74	61	135
At 31 December 2014	752	621	1,373
<b>Collective provision</b>			
At 1 January 2014	949	135	1,084
Amounts written off	(57)	-	(57)
Charge for the year	197	-	197
At 31 December 2014	1,089	135	1,224
<b>The credit to the income statement comprises:</b>			
Net credit for the year (above)			(303)
Recoveries of amounts previously written off			31
Credit to the income statement in 2015			(272)
<b>Charge to the income statement in 2014</b>			<b>300</b>

## Notes to the accounts (continued)

### 15. Investments

#### Subsidiary undertaking

The Society directly holds all of the issued ordinary shares in the following subsidiary undertaking, which is registered in England and Wales and facilitates the provision of financial services, and is consolidated in the Group accounts.

	Society 2015 £'000	Society 2014 £'000
Tipton & Coseley Financial Services Limited	1	1

	Group 2015 £'000	Group 2014 £'000	Society 2015 £'000	Society 2014 £'000
16. Prepayments and accrued income				
Due within one year	404	371	395	361

## Notes to the accounts (continued)

	Freehold land and buildings £'000	Short leasehold £'000	Equipment, fixtures, fittings and vehicles £'000	Group & Society Total £'000
<b>17. Tangible fixed assets</b>				
<b>2015</b>				
<b>Cost</b>				
At 1 January 2015	1,272	101	1,438	2,811
Additions	-	-	155	155
Disposals	-	-	(101)	(101)
<b>At 31 December 2015</b>	<b>1,272</b>	<b>101</b>	<b>1,492</b>	<b>2,865</b>
<b>Depreciation</b>				
At 1 January 2015	94	30	1,084	1,208
Charge for the year	24	6	108	138
On disposals	-	-	(55)	(55)
<b>At 31 December 2015</b>	<b>118</b>	<b>36</b>	<b>1,137</b>	<b>1,291</b>
<b>Net Book Value</b>				
<b>At 31 December 2015</b>	<b>1,154</b>	<b>65</b>	<b>355</b>	<b>1,574</b>
<b>2014 Restated</b>				
<b>Cost</b>				
At 1 January 2014	1,272	101	1,411	2,784
Additions	-	-	57	57
Disposals	-	-	(30)	(30)
<b>At 31 December 2014</b>	<b>1,272</b>	<b>101</b>	<b>1,438</b>	<b>2,811</b>
<b>Depreciation</b>				
At 1 January 2014	71	22	992	1,085
Charge for the year	23	8	110	141
On disposals	-	-	(18)	(18)
<b>At 31 December 2014</b>	<b>94</b>	<b>30</b>	<b>1,084</b>	<b>1,208</b>
<b>Net Book Value</b>				
<b>At 31 December 2014</b>	<b>1,178</b>	<b>71</b>	<b>354</b>	<b>1,603</b>

### Land and buildings

The net book value of freehold land and buildings occupied for own use at 31 December 2015 was £1,029,000 (2014: £1,052,000).

### Depreciation and amortisation

The Income Statements 'Depreciation and amortisation' includes profit on sale of tangible fixed assets in 2015 of £5,613 (2014: loss £510).

## Notes to the accounts (continued)

	Purchased Software £'000	Group & Society Total £'000
<b>18. Intangible fixed assets</b>		
<b>2015</b>		
Cost		
At 1 January 2015	711	711
Additions	5	5
<b>At 31 December 2015</b>	<b>716</b>	<b>716</b>
Amortisation		
At 1 January 2015	638	638
Charge for the year	31	31
<b>At 31 December 2015</b>	<b>669</b>	<b>669</b>
Net Book Value		
<b>At 31 December 2015</b>	<b>47</b>	<b>47</b>
<b>2014 Restated</b>		
Cost		
At 1 January 2014	689	689
Additions	22	22
<b>At 31 December 2014</b>	<b>711</b>	<b>711</b>
Amortisation		
At 1 January 2014	602	602
Charge for the year	37	37
<b>At 31 December 2014</b>	<b>639</b>	<b>639</b>
Net Book Value		
<b>At 31 December 2014</b>	<b>72</b>	<b>72</b>

## Notes to the accounts (continued)

	Group and Society	
	2015	Restated 2014
	£'000	£'000
<b>19. Deferred tax</b>		
At 1 January	97	91
Increase in asset for the year (Note 8)	46	6
<b>At 31 December</b>	<b>143</b>	<b>97</b>
<b>Tax effect of timing differences due to:</b>		
FRS 102 transitional adjustments	(25)	(111)
Accelerated capital allowances	(30)	(37)
Collective loss provision	198	245
	<b>143</b>	<b>97</b>

Reductions in the UK corporation tax rate from 23% to 21% (effective from 1 April 2014) and 20% (effective from 1 April 2015) were substantively enacted on 2 July 2013. Further reductions to 19% (effective from 1 April 2017) and to 18% (effective 1 April 2020) were substantively enacted on 26 October 2015. This will reduce the Group's future current tax charge accordingly. The deferred tax asset at 31 December 2015 has been calculated based on the prevailing tax rate when the timing differences are expected to reverse.

	Group and Society	
	2015	Restated 2014
	£'000	£'000
<b>20. Shares</b>		
Held by individuals	319,151	327,324
Other shares	38	39
Fair value adjustment for hedged risk	(1)	2
	<b>319,188</b>	<b>327,365</b>

**Shares are repayable from the date of the Statement of Financial Position in the ordinary course of business as follows:**

Accrued interest	771	785
Repayable on demand	192,880	187,327
In not more than three months	97,604	107,083
In more than three months but not more than one year	19,245	27,896
In more than one year but not more than five years	8,689	4,272
Fair value adjustment for hedged risk	(1)	2
	<b>319,188</b>	<b>327,365</b>

## Notes to the accounts (continued)

### Group and Society

2015                      2014  
£'000                      £'000

#### 21. Amounts owed to credit institutions

Amounts owed to credit institutions are repayable at the reporting date in the ordinary course of business as follows:

Accrued interest	-	1
In not more than three months	-	500
In more than three months but not more than one year	-	1,000
	-	1,501

<b>Group</b>	Group	<b>Society</b>	Society
<b>2015</b>	2014	<b>2015</b>	2014
<b>£'000</b>	£'000	<b>£'000</b>	£'000

#### 22. Amounts owed to other customers

Amounts owed to other customers are repayable at the reporting date in the ordinary course of business as follows:

Accrued interest	23	21	23	21
Repayable on demand	1,180	1,306	1,179	1,306
Repayable on demand to subsidiary undertaking	-	-	314	291
In not more than three months	2,750	4,750	2,750	4,750
In more than three months but not more than one year	3,800	3,800	3,800	3,800
	7,753	9,877	8,066	10,168

<b>Group</b>	Group	<b>Society</b>	Society
<b>2015</b>	2014	<b>2015</b>	2014
<b>£'000</b>	£'000	<b>£'000</b>	£'000

#### 23. Other liabilities

Falling due within one year

Income tax	362	432	362	432
Corporation tax	366	370	362	365
	728	802	724	797

## Notes to the accounts (continued)

	Group 2015 £'000	Group 2014 £'000	Society 2015 £'000	Society 2014 £'000
<b>24. Accruals and deferred income</b>				
Accruals	578	598	538	563

	Group and Society	
	2015 £'000	Restated 2014 £'000

## 25. Provision for liabilities

### Financial Services Compensation Scheme Levy

At 1 January	125	137
Paid during the year	(223)	(255)
Adjustment to provision	212	243
At 31 December	114	125

### Financial Services Compensation Scheme

In common with all regulated UK deposit takers, the Society pays levies to the Financial Services Compensation Scheme (FSCS) to enable the FSCS to meet claims against it. The FSCS Levy consists of two parts: a management expenses levy and a compensation levy. The management expenses levy covers the costs of running the scheme and the compensation levy covers the amount of compensation the scheme pays, net of any recoveries it makes using the rights that have been assigned to it. During 2008 and 2009 claims were triggered against the FSCS in relation to Bradford & Bingley plc, Kaupthing Singer and Friedlander, Heritable Bank plc, Landsbanki Islands hf, London Scottish Bank plc and Dunfermline Building Society.

The FSCS met these claims by way of loans received from HM Treasury. The terms of these loans were interest only for the first three years, and the FSCS recovers the interest cost, together with ongoing management expenses, by way of annual management levies on members.

The Society's FSCS provision reflects market participation up to the reporting date. Following the application of IFRIC 21, which impacts the trigger date for recognition of FSCS levies, the provision at 31 December 2015 represents the estimated management expenses levy for the scheme year 2015/16. This provision was calculated based on the Society's current share of protected deposits and the FSCS estimate of total management expenses for the scheme year. See Note 33 for details of the prior year adjustment arising on implementation of IFRIC 21.

## Notes to the accounts (continued)

### 26. Retirement benefit obligations

The group operated a defined benefit pension arrangement for certain executives providing benefits based on final pensionable salary, this scheme was settled to all members in 2015. The assets of the scheme were held separately from those of the Group. A full actuarial valuation was carried out at 1 January 2010 and updated to 31 December 2014 by a qualified actuary, independent of the Group. As at the end of 2015 there is no defined benefit obligation outstanding for the Group and no actuarial valuation was required. The major assumptions used by the actuary in the 2014 valuation were:

	Group and Society	
	2015	2014
	%	%
<b>Financial assumptions</b>		
Discount rate	-	3.40
Rate of increase in salaries	-	-
Rate of increase in payment pensions	-	3.10
Rate of revaluation of deferred pensions	-	3.10
Inflation	-	3.10
<b>Demographic assumptions</b>		
Pre retirement mortality (male/female)	-	Nil
Post retirement mortality for non pensioner members (male/female)	-	PA92Blc
Post retirement mortality for pensioner members (male/female)	-	PA92Blc

The assumptions used by the actuary are chosen from a range of possible actuarial assumptions which, due to the timescale covered, may not necessarily be borne out in practice.

	Group and Society			
	Expected rate of return 2015 Rate %	Value at 2015 £'000	Expected rate of return 2014 Rate %	Value at 2014 £'000
Fixed interest Bonds	-	-	3.40	1,425
Cash	-	-	3.40	437
<b>Total market value of assets</b>	-	-	-	1,862
<b>Actual return on plan assets</b>	-	-	-	145

## Notes to the accounts (continued)

The following amounts at 31 December were measured in accordance with the requirements of FRS 102:

	Group and Society	
	2015	2014
	£'000	£'000
Total market value of assets	-	1,862
Present value of defined benefit obligation	-	(2,512)
Deficit in the scheme	-	(650)
Related deferred tax asset at 20%	-	130
<b>Net pension liability</b>	<b>-</b>	<b>(520)</b>

The following amounts have been recognised in the performance statements under the requirements of FRS 102:

	Group and Society	
	2015	2014
	£'000	£'000
<b>Analysis of amount charged to operating profit</b>		
Employers current service cost	-	47
Loss on settlement	106	-
<b>Total operating charge (included within administrative expenses)</b>	<b>106</b>	<b>47</b>
<b>Analysis of net return on Scheme assets and liabilities</b>		
Net interest on pension liabilities	(19)	(16)
<b>Net return (being the pension finance charge)</b>	<b>(19)</b>	<b>(16)</b>
<b>Analysis of amount recognised in Statement of Comprehensive Income</b>		
Actual return less expected return on scheme assets	(23)	66
Actuarial gains/(losses)	498	(229)
<b>Actuarial gain/ (loss) recognised in Statement of Comprehensive Income</b>	<b>475</b>	<b>(163)</b>

## Notes to the accounts (continued)

Cumulative actuarial losses reported in the consolidated Statement of Comprehensive Income for accounting period ended 31 December 2015 were £245,000 (2014: £720,000).

	Group and Society	
	2015	2014
	£'000	£'000
<b>Change in present value of plan liabilities</b>		
Present value of plan liabilities at start of year	2,512	2,137
Employers current service cost	-	47
Interest on pension liabilities	43	95
Employees' contribution	-	4
Actuarial (gains)/ losses	(498)	229
Benefits paid	(751)	-
Liabilities extinguished on settlement	(1,306)	-
<b>Present value of plan liabilities at end of year</b>	<b>-</b>	<b>2,512</b>

	Group and Society	
	2015	2014
	£'000	£'000
<b>Change in plan assets</b>		
Fair value of plan assets at start of year	1,862	1,694
Expected return on plan assets	24	79
Actual less expected return on plan assets	(23)	66
Employers' contribution	300	19
Employees' contribution	-	4
Benefits paid	(751)	-
Assets distributed on settlement	(1,412)	-
<b>Value of plan assets at end of year</b>	<b>-</b>	<b>1,862</b>

## Notes to the accounts (continued)

### History of experience gains and losses for the year to 31 December

	Group and Society				
	2015	2014	2013	2012	2011
Difference between expected and actual return on scheme assets:					
amount (£'000)	(23)	66	(69)	9	(55)
percentage of scheme assets	-	3%	(4%)	1%	(4%)
Experience gains and (losses) on scheme liabilities:					
amount (£'000)	498	28	67	2	(25)
percentage of present value of scheme liabilities	-	1%	3%	0%	(1%)
Total amount recognised in Statements of Comprehensive Income:					
amount (£'000)	475	(163)	(136)	(68)	(167)
percentage of present value of scheme liabilities	-	(7%)	(6%)	(4%)	(10%)

### Plan history

	Group and Society				
	2015	2014	2013	2012	2011
	£'000	£'000	£'000	£'000	£'000
The history of the plan for the current and prior periods is as follows:					
Present value of plan liabilities	-	2,512	2,137	1,928	1,716
Fair value of plan assets	-	1,862	1,694	1,637	1,496
<b>Deficit in the scheme (before related deferred tax assets)</b>	<b>-</b>	<b>(650)</b>	<b>(443)</b>	<b>(291)</b>	<b>(220)</b>

### Defined contribution scheme

The Group also operates a defined contribution scheme, the assets of which are held separately from those of the Group. The total cost for the Group was £223,000 (Group 2014: £209,000).

## Notes to the accounts (continued)

	Group 2015 £'000	Group Restated 2014 £'000	Society 2015 £'000	Society Restated 2014 £'000
<b>27. General reserves</b>				
At 1 January	32,650	30,558	32,390	30,315
Profit for the financial year	2,314	2,218	2,297	2,201
Net gain/(loss) recognised directly in other comprehensive income	345	(126)	345	(126)
<b>At 31 December</b>	<b>35,309</b>	<b>32,650</b>	<b>35,032</b>	<b>32,390</b>
General reserves excluding net pension liability	35,309	33,170	35,032	32,910
Pension liability	-	(520)	-	(520)
<b>General Reserves</b>	<b>35,309</b>	<b>32,650</b>	<b>35,032</b>	<b>32,390</b>

	Notes	Group 2015 £'000	Group 2014 £'000	Society 2015 £'000	Society 2014 £'000
<b>28. Cash and cash equivalents</b>					
Cash in hand and balances with the Bank of England	9	48,464	40,576	48,464	40,576
Loans and advances to credit institutions repayable on demand	10	7,084	29,509	7,084	29,509
		<b>55,548</b>	<b>70,085</b>	<b>55,548</b>	<b>70,085</b>

## Notes to the accounts (continued)

### 29. Financial instruments

A financial instrument is a contract which gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. The Society is a retailer of financial instruments in the form of mortgage and savings products, and also uses wholesale financial instruments to invest liquid asset balances, raise wholesale funding and to manage the risks arising from its operations.

The Society has a formal structure for managing financial risk, including established risk limits, reporting lines, mandates and other control procedures. This structure is reviewed regularly by the Society's Assets & Liabilities Committee (ALCO), which is charged with the responsibility for managing and controlling balance sheet exposures. Instruments used for risk management purposes include derivative financial instruments (derivatives), which are contracts or agreements whose value is derived from one or more underlying price, rate or index inherent in the contract or agreement, such as interest rates.

Derivatives are only used by the Society in accordance with the Building Societies Act 1986, to limit the extent to which the Society will be affected by changes in interest rates. Derivatives are not used in trading activity or for speculative purposes and all derivatives are, therefore, designated as hedging instruments. The principal derivatives used in the balance sheet risk management are interest rate swaps which are used to hedge balance sheet exposures arising from fixed rate mortgage lending and from fixed rate savings accounts.

All of the financial instruments are transacted with the Society and therefore no Group disclosures for these balances are required, however non-financial instruments reported in tables within this disclosure represent Group figures.

The Group applies fair value hedging techniques to reduce its exposure to interest rate risk as follows:

Activity	Risk	Fair value interest rate hedge
Fixed rate mortgages	Increase in interest rates	Group pays fixed, receives variable
Fixed rate savings accounts	Decrease in interest rates	Group receives fixed, pays variable

The fair values of these hedges at 31 December 2015 and 31 December 2014 are shown in Note 12.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

Summary terms and conditions and accounting policies of financial instruments

Financial instrument	Terms and conditions	Accounting policy
Loans and advances to credit institutions	Fixed interest rate Fixed term Short to medium term maturity	Loans and receivables at amortised cost Accounted for at settlement date
Debt securities	Fixed interest rate Fixed term Short to medium term maturity	Available-for-sale at fair value Accounted for at settlement date
Loans and advances to customers	Secured on property or land Standard contractual term of 25 years Fixed or variable rate interest	Loans and receivables at amortised cost Accounted for at settlement date
Shares	Fixed or variable term Fixed or variable interest rates	Amortised cost Accounted for at settlement date
Amounts owed to credit institutions	Fixed interest rate Fixed term Short to medium term maturity	Amortised cost Accounted for at settlement date
Amounts owed to other customers	Fixed or variable term Fixed or variable interest rates Short to medium term maturity	Amortised cost Accounted for at settlement date
Derivative financial instruments	Fixed interest received/paid converted to variable interest paid/received Based on notional value of the derivative	Fair value through profit and loss

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

Financial assets and liabilities are measured on an on-going basis either at fair value or at amortised cost. Note 1: 'Accounting policies' describes how the classes of financial instruments are measured, and how income and expenses, including fair value gains and losses, are recognised. The tables below analyse the Group's assets and liabilities by financial classification:

#### Group

Carrying values by category 31 December 2015	Held at amortised cost		Held at fair value			Total £'000
	Loans and receivables	Financial assets and liabilities at amortised cost	Available-for-sale	Derivatives designated as fair value hedges	Unmatched derivatives	
	£'000	£'000	£'000	£'000	£'000	
<b>Financial assets</b>						
Cash in hand and balances with Bank of England	-	48,464	-	-	-	48,464
Loans and advances to credit institutions	-	13,125	-	-	-	13,125
Debt securities	-	-	19,752	-	-	19,752
Derivative financial instruments	-	-	-	2	4	6
Loans and advances to customers	280,302	-	-	-	-	280,302
Other assets	-	2,168	-	-	-	2,168
	<b>280,302</b>	<b>63,757</b>	<b>19,752</b>	<b>2</b>	<b>4</b>	<b>363,817</b>
<b>Financial liabilities</b>						
Shares	-	319,188	-	-	-	319,188
Amounts owed to credit institutions	-	-	-	-	-	-
Amounts owed to other customers	-	7,753	-	-	-	7,753
Derivative financial instruments	-	-	-	136	11	147
Other liabilities	-	1,420	-	-	-	1,420
	<b>-</b>	<b>328,361</b>	<b>-</b>	<b>136</b>	<b>11</b>	<b>328,508</b>

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Group

Carrying values by category 31 December 2014 Restated	Held at amortised cost		Held at fair value			Total £'000
	Loans and receivables	Financial assets and liabilities at amortised cost	Available-for-sale	Derivatives designated as fair value hedges	Unmatched derivatives	
	£'000	£'000	£'000	£'000	£'000	
<b>Financial assets</b>						
Cash in hand and balances with Bank of England	-	40,576	-	-	-	40,576
Loans and advances to credit institutions	-	34,578	-	-	-	34,578
Debt securities	-	-	14,027	-	-	14,027
Derivative financial instruments	-	-	-	2	-	2
Loans and advances to customers	282,385	-	-	-	-	282,385
Other assets	-	2,143	-	-	-	2,143
	<b>282,385</b>	<b>77,297</b>	<b>14,027</b>	<b>2</b>	<b>-</b>	<b>373,711</b>
<b>Financial liabilities</b>						
Shares	-	327,365	-	-	-	327,365
Amounts owed to credit institutions	-	1,501	-	-	-	1,501
Amounts owed to other customers	-	9,877	-	-	-	9,877
Derivative financial instruments	-	-	-	264	9	273
Other liabilities	-	2,045	-	-	-	2,045
	<b>-</b>	<b>340,788</b>	<b>-</b>	<b>264</b>	<b>9</b>	<b>341,061</b>

There have been no reclassifications during either year.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Fair values of financial assets and liabilities carried at amortised cost

The table below analyses the book and fair values of the Group's financial instruments held at amortised cost at 31 December:

Group		2015	2015	Restated	Restated	
		Book value	Fair value	2014	2014	
		£'000	£'000	£'000	£'000	
<b>Financial assets</b>						
	Cash in hand and balances with Bank of England	a	48,464	48,464	40,576	40,576
	Loans and advances to credit institutions	b	13,125	13,127	34,578	34,578
	Loans and advances to customers	c	280,302	282,439	282,385	285,113
	Other assets		2,168	2,168	2,143	2,143
			<b>344,059</b>	<b>346,198</b>	359,682	362,410
<b>Financial liabilities</b>						
	Shares	d	319,188	319,417	327,365	327,594
	Amounts owed to credit institutions	e	-	-	1,501	1,501
	Amounts owed to other customers	e	7,753	7,758	9,877	9,881
	Other liabilities		1,420	1,420	2,045	2,045
			<b>328,361</b>	<b>328,595</b>	340,788	341,021

Fair value is the value for which an asset or liability could be exchanged or settled between knowledgeable willing parties in an arms length transaction. The estimated fair value of the financial assets and liabilities above has been calculated using the following valuation methodology:

The fair value hierarchy when deriving fair values is split into three levels, as follows:

- **Level 1** - quoted prices (unadjusted) in active markets for identical assets or liabilities
- **Level 2** - inputs other than quoted prices included within level 1 that are observable for the asset or liability either directly or indirectly
- **Level 3** - inputs for the asset or liability that are not based on observable market data

#### a) Cash in hand and balances with Bank of England - Level 1

The fair value of cash in hand and deposits with central banks is the amount repayable on demand.

#### b) Loans and advances to credit institutions - Level 2

The fair value of overnight deposits is the amount repayable on demand. The estimated fair value of loans and advances to credit institutions is calculated based on discounted expected future cash flows.

#### c) Loans and advances to customers - Level 3

Loans and advances are recorded net of provisions for impairment together with the fair value adjustment for hedged items as required by IAS 39. The estimated fair value of loans and advances represents the discounted amount of estimated future cash flows expected to be received taking account of expected prepayment rates.

Estimated cash flows are discounted at prevailing market rates for items of similar remaining maturity. The fair values have been adjusted where necessary to reflect any observable market conditions at the time of valuation.

#### d) Shares - Level 3

The fair value of shares with no stated maturity is the amount repayable on demand. The estimated fair value of fixed share accounts are based on expected future cash flows determined by the contractual terms and conditions discounted at prevailing market rates for items of similar remaining maturity.

#### e) Amounts owed to credit institutions and to other customers - Level 2

The fair value of fixed interest bearing deposits and other borrowings without a quoted market price is based on expected future cash flows determined by the contractual terms and conditions discounted at prevailing market rates for items of similar remaining maturity.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Fair values of financial assets and liabilities carried at fair value

The table below summarises the fair values of the Group's financial assets and liabilities that are accounted for at fair value, analysed by the valuation methodology used by the Group to derive the financial instruments fair value:

	Group		Level 1	Level 2	Level 3	Total
	Notes	£'000	£'000	£'000	£'000	£'000
<b>31 December 2015</b>						
<b>Financial assets</b>						
Available-for-sale						
Debt securities	11	-	19,752	-	-	19,752
Derivative financial instruments						
Interest rate swaps	12	-	6	-	-	6
		-	19,758	-	-	19,758
<b>Financial liabilities</b>						
Derivative financial instruments						
Interest rate swaps	12	-	147	-	-	147
		-	147	-	-	147
<b>31 December 2014 Restated</b>						
<b>Financial assets</b>						
Available-for-sale						
Debt securities	11	-	14,027	-	-	14,027
Derivative financial instruments						
Interest rate swaps	12	-	2	-	-	2
		-	14,029	-	-	14,029
<b>Financial liabilities</b>						
Derivative financial instruments						
Interest rate swaps	12	-	273	-	-	273
		-	273	-	-	273

#### Valuation techniques

The main valuation techniques employed by the Group to establish fair value of the financial instruments disclosed above are set out below:

- **Debt securities**
  - a) Level 1 - Market prices have been used to determine the fair value of listed debt securities
  - b) Level 2 - Debt securities for which there is no readily available traded price are valued based on the 'present value' method. This requires expected future principal and interest cash flows to be discounted using prevailing yield curves. The yield curves are generally observable market data which is derived from quoted interest rates in similar time bandings which match the timings of the cash flows and maturities of the instruments.
- **Interest rate swaps** - The valuation of interest rate swaps is based on the 'present value' method. Expected interest cash flows are discounted using the prevailing yield curves. The yield curves are generally observable market data which is derived from quoted interest rates in similar time bandings which match the timings of the interest cash flows and maturities of the instruments. The Society's swaps are not collateralised.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Credit risk

Credit risk is the risk that the Group incurs a financial loss arising from the failure of a customer or counterparty to meet their contractual obligations. The Group structures the level of credit risk it undertakes, by maintaining a governance framework involving delegated approval authority levels and credit procedures, the objective of which is to build and maintain asset portfolios of high quality.

The Group's maximum credit risk exposure is detailed in the table below:

	Group and Society	
	2015	Restated 2014
	£'000	£'000
<b>Credit risk exposure</b>		
Cash in hand and balances with Bank of England	48,464	40,576
Loans and advances to credit institutions	13,125	34,578
Debt securities	19,752	14,027
Derivative financial instruments	6	2
Loans and advances to customers	280,302	282,385
Total statement of financial position exposure	361,649	371,568
Off balance sheet exposure - mortgage commitments	9,606	6,480
<b>Total</b>	<b>371,255</b>	<b>378,048</b>

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### a) Loans and advances to credit institutions, debt securities and derivative financial instruments

The ALCO is responsible for approving treasury counterparties for both derivatives and investment purposes. Limits are placed on the amount of risk accepted in relation to a single counterparty, or group of counterparties, and to industry sectors. This is monitored daily by the Society's Finance Director and reviewed quarterly by the ALCO.

The Group's policy only permits lending to central government (which includes the Bank of England), banks with a high credit rating and building societies. The Finance Director performs regular analysis of counterparty credit risk and monitoring of publicly available information to highlight possible indirect exposures.

An analysis of the Group's treasury asset concentration is shown in the tables below:

	Group	2015 £'000	2015 %	2014 £'000	2014 %
<b>Industry sector</b>					
Banks		9,094	11.18	37,581	42.14
Building Societies		6,021	7.40	5,019	5.63
Central Bank		48,479	59.60	40,591	45.51
Central Government		17,747	21.82	5,990	6.72
<b>Total</b>		<b>81,341</b>		<b>89,181</b>	

	Group	2015 £'000	AAA %	AA %	A %	Other %	2014 £'000
<b>Geographic region</b>							
United Kingdom		81,341	-	81.42	14.89	3.69	89,181

'Other' relates to investments in unrated Building Societies.

The Group has no exposure to foreign exchange risk. All instruments are denominated in Sterling.

The Group's derivative financial instruments are analysed in the table below:

	Group	2015 £'000	AAA %	AA %	A %	BBB %	2014 £'000
<b>Geographic region</b>							
United Kingdom		80,750	-	30.65	53.25	16.10	86,500

There are no impairment charges against any of the Group's treasury assets at 31 December.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### b) Loans and advances to customers

All mortgage loan applications are assessed with reference to the Group's credit risk appetite statement and lending policy, which includes assessing applicants for potential fraud risk, and which is approved by the Board. When deciding on the overall risk appetite that the Group wishes to adopt, both numerical and non-numerical considerations are taken into account, along with data on the current UK economic climate and competitor activity. The lending policy must comply with all the prevailing regulatory policy and framework.

The lending portfolio as originated is monitored by the Board to ensure that it remains in line with the stated risk appetite of the Group, including adherence to the lending principles, policies and lending limits.

For new customers the first element of the retail credit control framework is achieved via individual case underwriting, which assesses the credit quality of potential customers prior to making loan offers. The customers' credit assessment combines demographic and financial information. A second element is lending policy rules which are applied to new applications to ensure that they meet the risk appetite of the Group. All mortgage applications are overseen by the Mortgage department who ensure that any additional lending criteria are applied and that all information submitted within the application is validated.

Credit risk management information is comprehensive and is circulated to the Board on a monthly and quarterly basis to ensure that the portfolio remains within the Group's risk appetite.

It is the Group's policy to ensure good customer outcomes and lend responsibly by ensuring at the outset that the customer can meet the mortgage repayments. This is achieved by obtaining specific information from the customer concerning income and expenditure but also external credit reference agency data. The maximum credit risk exposure is disclosed in the table on page 51.

Loans and advances to customers are predominately made up of retail loans fully secured against UK residential property (£275m), split between primarily residential loans and a small portfolio of buy-to-let loans with the remaining £5m being secured on commercial property.

The Group operates throughout England & Wales and an analysis of the Group's geographical concentration is shown in the table below:

	Group and Society	
	2015	2014
	%	%
<b>Geographical analysis</b>		
West Midlands	82.74	85.41
East Midlands	8.38	8.77
Other	8.88	5.82

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

The average loan to value (LTV) is the mean LTV for the portfolio. Each individual LTV is calculated by comparing the value of the mortgage loan to the value of collateral held and adjusted by a house price index for loans which are on residential property.

The average LTV of mortgage loans is 48.43% (2014: 48.42%). All residential loans above 75% LTV at origination are insured for a seven year period from inception with a Lloyds of London insurance firm.

Further LTV information on the Group's mortgage portfolio is shown below:

	Group and Society	
	2015	2014
	%	%
<b>LTV analysis</b>		
>0% - 50%	20.77	20.32
>50% - 60%	9.09	8.99
>60% - 70%	23.69	21.96
>70% - 80%	23.32	17.26
>80% - 90%	16.90	13.85
>90% +	6.23	17.62
<b>Average loans to value of mortgage loans</b>	<b>48.43</b>	<b>48.42</b>

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

The table below provides information on loans by payment due status net of provision:

Group and Society	2015 £'000	2015 %	Restated 2014 £'000	Restated 2014 %
<b>Arrears analysis</b>				
Not impaired:				
Neither past due or impaired	274,584	97.96	274,901	97.35
Past due up to 3 months but not impaired	4,135	1.48	4,231	1.50
Past due over 3 months but not impaired	351	0.13	633	0.22
Possessions	113	0.04	-	-
Impaired:				
Not past due	123	0.04	-	-
Past due up to 3 months	150	0.05	229	0.08
Past due 3 to 6 months	517	0.18	1,139	0.40
Past due 6 to 12 months	-	-	522	0.19
Past due over 12 months	-	-	730	0.26
Possessions	329	0.12	-	-
	<b>Indexed</b>	<b>Unindexed</b>	<b>Indexed</b>	<b>Unindexed</b>
	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>	<b>£'000</b>
Value of Collateral held:				
Neither past due or impaired	569,292	481,405	571,259	479,445
Past due but not impaired	8,328	6,666	9,168	7,077
Impaired	2,924	2,527	5,019	4,492
	<b>580,544</b>	<b>490,598</b>	<b>585,446</b>	<b>491,014</b>

The Group uses HPI indexing to update the property values of its residential and buy-to-let portfolios on a quarterly basis. Collateral values are adjusted by the Nationwide price index to derive the indexed valuation at 31 December. This is a UK house price index and takes into account regional data from the 12 standard planning regions of the UK. The collateral consists of UK property and land.

With collateral capped to the amount of outstanding debt, the value of collateral held against loans 'past due but not impaired' at 31 December 2015 is £4,599,063 (2014: £4,864,088) against an outstanding debt of £4,599,063 (2014: £4,864,088). In addition, the value of collateral held against 'Impaired' assets at 31 December 2015 is £1,585,521 (2014: £3,900,336) against outstanding debt of £1,849,843 (2014: £3,992,369).

Mortgage indemnity insurance acts as additional security. It is taken out for all residential loans where the borrowing exceeds 75% of the value of the total security at the point of origination.

The status 'past due up to three months but not impaired' and 'past due over three months but not impaired' includes any asset where a payment due is received late or missed but no individual provision has been allocated. The amount included is the entire loan amount rather than just the overdue amount.

Possession balances represent those loans where the Group has taken action to realise the underlying security. The Group has various forbearance options to support customers who may find themselves in financial difficulty.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Forbearance

Temporary transfer to an interest only concession are offered for a set period for customers in financial difficulty. The concession allows customers to reduce monthly payments to cover interest only, and if made, the arrears status will not increase.

Reduced monthly payment concessions allow a customer to make an agreed underpayment for a specific period of time. The monthly underpaid amount accrues as arrears and agreement is reached at the end of the concession period on how the arrears will be repaid. Payment plans are agreed to enable customers to reduce their arrears balances by an agreed amount per month which is paid in addition to their standard monthly repayment.

Product reviews for mortgages are undertaken if a change of product is appropriate this could be due to a customer not switching product on the maturity of their fixed or discount term. All customers are contacted by the Society on maturity of their discount or fixed product rate.

Capitalisations occur where arrears are incorporated into the capital balance outstanding for the purposes of re-structuring the loan.

The term of the mortgage is extended in order to reduce payments to a level which is affordable to the customer based on their current financial circumstances.

All forbearance arrangements are formally discussed with the customer and reviewed by management prior to acceptance of the forbearance arrangement. By offering customers in financial difficulty the option of forbearance the Society potentially exposes itself to an increased level of risk through prolonging the period of non-contractual payment and/or potentially placing the customer into a detrimental position at the end of the forbearance period.

Regular monitoring of the level and different types of forbearance activity is reported to the Board on a monthly basis. In addition all forbearance arrangements are reviewed and discussed with the customer on a regular basis to assess the ongoing potential risk to the Society and suitability of the arrangement for the customer.

The table below details the number of forbearance cases within the 'Not impaired' category:

	Group and Society	
	2015 Number	2014 Number
<b>Type of Forbearance</b>		
Interest only concessions at year end	22	24
Reduced payment concessions at year end	3	2
Payment plans at year end	14	28
Capitalisations within last 6 months	-	4
Mortgage term extensions within last 6 months	-	-
Less: cases with more than one form of forbearance	1	1
<b>Total</b>	<b>40</b>	<b>59</b>

These are included as part of the collective impairment provision of £1.608m (2014: £1.224m).

### 29. Financial instruments (continued)

#### Liquidity risk

Liquidity risk is the risk that the Group will not have sufficient financial resources available to meet its obligations as they fall due, under either normal business conditions or a stressed environment. It is the Society's policy that a significant amount of its total assets are carried in the form of cash and other readily realisable assets in order to:

- i) meet day-to-day business needs;
- ii) meet any unexpected cash needs;
- iii) maintain public confidence; and
- iv) ensure maturity mismatches are provided for.

Monitoring of liquidity, in line with the Society's Treasury policy is performed daily. Compliance with the policy is reported to ALCO quarterly and to the Board monthly.

The Society's Treasury policy is designed to ensure the Society has sufficient liquid resources to withstand a range of stressed scenarios. A series of liquidity stress tests have been developed as part of liquidity risk assessment process. They include scenarios that fulfil the specific requirements of the PRA (the idiosyncratic, market-wide and combination stress tests). The stress tests are performed monthly and reported to the Board, on a quarterly basis ALCO confirm that liquidity policy remains appropriate.

The Society's liquid resources comprise high quality liquid assets, including a Bank of England reserves account, certificates of deposit and time deposits, supplemented by an amount of UK Government Treasury bills purchased by the Society. At the end of the year the ratio of liquid assets to shares and deposits was 24.88% compared to 26.33% as restated for 2014.

The table below analyses the Group's assets and liabilities into relevant maturity groupings, based on the remaining period to contractual maturity at the Statement of Financial Position date. This is not representative of the Group's management of liquidity. Loans and advances to customers rarely run their full course. The actual repayment profile is likely to be significantly different from that shown in the analysis. For example most mortgages have a contractual maturity of around 25 years but are generally repaid much sooner. Conversely, retail deposits repayable on demand generally remain on balance sheet much longer.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Group

Residual maturity as at 31 December 2015	On demand £'000	Not more than three months £'000	More than three months but not more than one year £'000	More than one year but not more than five years £'000	More than five years £'000	No specific maturity and loss provision £'000	Total £'000
<b>Financial assets</b>							
Liquid assets							
Cash in hand and balances with Bank of England	48,464	-	-	-	-	-	48,464
Loans and advances to credit institutions	7,103	4,016	2,006	-	-	-	13,125
Debt securities	-	8,621	11,131	-	-	-	19,752
<b>Total liquid assets</b>	<b>55,567</b>	<b>12,637</b>	<b>13,137</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>81,341</b>
Loans and advances to customers	-	2,756	9,047	48,125	222,668	(2,294)	280,302
Derivative financial instruments	-	-	-	6	-	-	6
Tangible assets	-	-	-	-	-	1,574	1,574
Intangible assets	-	-	-	-	-	47	47
Other assets	-	-	-	-	-	547	547
	<b>55,567</b>	<b>15,393</b>	<b>22,184</b>	<b>48,131</b>	<b>222,668</b>	<b>(126)</b>	<b>363,817</b>
<b>Financial liabilities and reserves</b>							
Shares	193,651	97,604	19,244	8,689	-	-	319,188
Amounts owed to credit institutions and other customers	1,180	2,754	3,819	-	-	-	7,753
Derivative financial instruments	-	3	97	47	-	-	147
<b>Other liabilities</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1,306</b>	<b>1,306</b>
Retirement benefit obligations	-	-	-	-	-	-	-
Provisions for liabilities - FSCS Levy	-	-	-	-	-	114	114
Reserves	-	-	-	-	-	35,309	35,309
	<b>194,831</b>	<b>100,361</b>	<b>23,160</b>	<b>8,736</b>	<b>-</b>	<b>36,729</b>	<b>363,817</b>
<b>Net liquidity Gap</b>	<b>(139,264)</b>	<b>(84,968)</b>	<b>(976)</b>	<b>39,395</b>	<b>222,668</b>	<b>(36,855)</b>	<b>-</b>

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Group

Restated Residual maturity as at 31 December 2014	On demand £'000	Not more than three months £'000	More than three months but not more than one year £'000	More than one year but not more than five years £'000	More than five years £'000	No specific maturity and loss provision £'000	Total £'000
<b>Financial assets</b>							
Liquidity assets							
Cash in hand and balances with Bank of England	40,576	-	-	-	-	-	40,576
Loans and advances to credit institutions	29,560	3,013	2,005	-	-	-	34,578
Debt securities	-	5,020	9,007	-	-	-	14,027
<b>Total liquidity assets</b>	<b>70,136</b>	<b>8,033</b>	<b>11,012</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>89,181</b>
Loans and advances to customers	-	2,629	8,310	48,843	225,200	(2,597)	282,385
Derivative financial instruments	-	-	2	-	-	-	2
Tangible assets	-	-	-	-	-	1,603	1,603
Intangible assets	-	-	-	-	-	72	72
Other assets	-	-	-	-	-	468	468
	<b>70,136</b>	<b>10,662</b>	<b>19,324</b>	<b>48,843</b>	<b>225,200</b>	<b>(454)</b>	<b>373,711</b>
<b>Financial liabilities and reserves</b>							
Shares	188,112	107,083	27,898	4,272	-	-	327,365
Amounts owed to credit institutions and other customers	1,306	5,262	4,810	-	-	-	11,378
Derivative financial instruments	-	1	16	256	-	-	273
<b>Other liabilities</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>1,400</b>	<b>1,400</b>
Retirement benefit obligations	-	-	-	-	-	520	520
Provisions for liabilities - FSCS Levy	-	-	-	-	-	125	125
Reserves	-	-	-	-	-	32,650	32,650
	<b>189,418</b>	<b>112,346</b>	<b>32,724</b>	<b>4,528</b>	<b>-</b>	<b>34,695</b>	<b>373,711</b>
<b>Net liquidity Gap</b>	<b>(119,282)</b>	<b>(101,684)</b>	<b>(13,400)</b>	<b>44,315</b>	<b>225,200</b>	<b>(35,149)</b>	<b>-</b>

There is no material difference between the maturity profile for the Group and that for the Society. All Group liquid assets are unencumbered as at the balance sheet date (2014: nil).

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

The following is an analysis of gross cash flows payable under financial liabilities.

#### Group

31 December 2015	On demand £'000	Not more than three months £'000	More than three months but not more than one year £'000	More than one year but not more than five years £'000	More than five years £'000	Non interest bearing £'000	Total £'000
<b>Financial liabilities</b>							
Shares	193,651	97,624	19,439	8,926	-	-	319,640
Amounts owed to credit institutions and other customers	1,180	2,757	3,833	-	-	-	7,770
Derivative financial instruments	-	188	399	155	-	-	742
Other liabilities	-	-	-	-	-	1,306	1,306
Retirement benefit obligations	-	-	-	-	-	-	-
Provisions for liabilities - FSCS Levy	-	-	-	-	-	114	114
<b>Total Liabilities</b>	<b>194,831</b>	<b>100,569</b>	<b>23,671</b>	<b>9,081</b>	<b>-</b>	<b>1,420</b>	<b>329,572</b>

#### Group

31 December 2014	On demand £'000	Not more than three months £'000	More than three months but not more than one year £'000	More than one year but not more than five years £'000	More than five years £'000	Non interest bearing £'000	Total £'000
<b>Financial liabilities</b>							
Shares	188,112	107,104	28,194	4,385	-	-	327,795
Amounts owed to credit institutions and other customers	1,306	5,266	4,825	-	-	-	11,397
Derivative financial instruments	-	182	419	331	-	-	932
Other liabilities	-	-	-	-	-	1,400	1,400
Retirement benefit obligations	-	-	-	-	-	520	520
Provisions for liabilities - FSCS Levy	-	-	-	-	-	125	125
<b>Total Liabilities</b>	<b>189,418</b>	<b>112,552</b>	<b>33,438</b>	<b>4,716</b>	<b>-</b>	<b>2,045</b>	<b>342,169</b>

The analysis of gross contractual cash flows differs from the analysis of residual maturity due to the inclusion of interest accrued at current rates, for the average period until maturity on the amounts outstanding at the Statement of Financial Position date. The derivative financial instrument cash flows include the payable leg of all interest rate swap derivatives held by the Group and Society at the Statement of Financial Position date.

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Market risk

Market risk is the risk of changes to the Society's financial condition caused by market interest rates. The Society is exposed to market risk in the form of changes (or potential changes) in the general level of interest rates, changes in the relationship between short and long-term interest rates and divergence of interest rates for different balance sheet elements (basis risk).

The Society has adopted the 'Matched' approach to interest rate risk, as defined by the PRA. Societies adopting the Matched approach should have a balance sheet where assets and liabilities are entirely in sterling and use hedging contracts (or internal matching of assets and liabilities with similar interest rate and maturity features) to neutralise the risk arising from loans or funding other than at administered rates, on a tranche by tranche, product by product basis. By implication, societies adopting this approach should not be taking an interest rate view for the purposes of determining a hedging strategy.

The management of interest rate risk is based on a full Statement of Financial Position gap analysis. The Statement of Financial Position is subjected to a stress test of a 2% rise in interest rates on a monthly basis and the results are reported to the Board monthly. In addition management review interest rate basis risk which is reported to the Board monthly. Both sets of results are measured against the risk appetite for market risk which is currently set at a maximum level of capital. These are in turn reviewed quarterly by the ALCO and reported to the Board.

The table below summarises the Group's exposure to interest rate risk. Included in the table are Group assets and liabilities, including derivative financial instruments which are principally used to reduce exposure to interest rate risk, categorised by repricing date.

Group	Not more than three months	More than three months but not more than one year	More than one year but not more than five years	More than five years	Non interest bearing	Total
Interest rate risk as at 31 December 2015	£'000	£'000	£'000	£'000	£'000	£'000
<b>Financial assets</b>						
Liquid assets	67,690	13,121	-	-	530	81,341
Loans and advances to customers	204,070	38,347	39,710	-	(1,825)	280,302
Derivative financial instruments	-	-	-	-	6	6
Tangible assets	-	-	-	-	1,574	1,574
Intangible assets	-	-	-	-	47	47
Other assets	-	-	-	-	547	547
	<b>271,760</b>	<b>51,468</b>	<b>39,710</b>	<b>-</b>	<b>879</b>	<b>363,817</b>
<b>Financial liabilities and reserves</b>						
Shares	283,278	26,451	8,689	-	770	319,188
Amounts owed to credit institutions and other customers	3,930	3,800	-	-	23	7,753
Derivative financial instruments	-	-	-	-	147	147
Other liabilities	-	-	-	-	1,306	1,306
Retirement benefit obligations	-	-	-	-	-	-
Provisions for liabilities - FSCS Levy	-	-	-	-	114	114
Reserves	-	-	-	-	35,309	35,309
	<b>287,208</b>	<b>30,251</b>	<b>8,689</b>	<b>-</b>	<b>37,669</b>	<b>363,817</b>
<b>Impact of derivative instruments</b>	<b>49,750</b>	<b>(21,500)</b>	<b>(28,250)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Interest rate sensitivity gap</b>	<b>34,302</b>	<b>(283)</b>	<b>2,771</b>	<b>-</b>	<b>(36,790)</b>	<b>-</b>
<b>Sensitivity to profit and reserves</b>						
Parallel shift of +1%	(42.85)	13.69	(51.63)	-	-	(80.79)
Parallel shift of +2%	(85.49)	26.82	(99.25)	-	-	(157.92)

## Notes to the accounts (continued)

### 29. Financial instruments (continued)

#### Group

Interest rate risk as at 31 December 2014 Restated	Not more than three months	More than three months but not more than one year	More than one year but not more than five years	More than five years	Non interest bearing	Total
	£'000	£'000	£'000	£'000	£'000	£'000
<b>Financial assets</b>						
Liquid assets	77,504	10,992	-	-	685	89,181
Loans and advances to customers	207,767	25,643	51,142	-	(2,167)	282,385
Derivative financial instruments	-	-	-	-	2	2
Tangible assets	-	-	-	-	1,603	1,603
Intangible assets	-	-	-	-	72	72
Other assets	-	-	-	-	468	468
	<b>285,271</b>	<b>36,635</b>	<b>51,142</b>	<b>-</b>	<b>663</b>	<b>373,711</b>
<b>Financial liabilities and reserves</b>						
Shares	286,508	35,798	4,272	-	787	327,365
Amounts owed to credit institutions and other customers	6,556	4,800	-	-	22	11,378
Derivative financial instruments	-	-	-	-	273	273
Other liabilities	-	-	-	-	1,400	1,400
Retirement benefit obligations	-	-	-	-	520	520
Provisions for liabilities - FSCS Levy	-	-	-	-	125	125
Reserves	-	-	-	-	32,650	32,650
	<b>293,064</b>	<b>40,598</b>	<b>4,272</b>	<b>-</b>	<b>35,999</b>	<b>373,711</b>
<b>Impact of derivative instruments</b>	<b>37,750</b>	<b>2,500</b>	<b>(40,250)</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Interest rate sensitivity gap</b>	<b>29,957</b>	<b>(1,463)</b>	<b>6,620</b>	<b>-</b>	<b>(35,114)</b>	<b>-</b>
<b>Sensitivity to profit and reserves</b>						
Parallel shift of +1%	(37.42)	(1.58)	(85.60)	-	-	(124.60)
Parallel shift of +2%	(74.66)	(2.92)	(167.45)	-	-	(245.03)

There is no material difference between the interest rate risk profile for the Group and that for the Society. The Group is not exposed to foreign currency risk.

The Society does not have any financial assets or liabilities that are offset with the net amount presented in the Statement of Financial Position as FRS 102 Section 11.38A requires both an enforceable right to set off and the intention to settle on a net basis or to realise the asset and settle the liability simultaneously. Neither of these conditions are met by the Society. All financial assets and liabilities are presented on a gross basis in the Statement of Financial Position.

The Society has one Credit Support Annex (CSA) for its derivative instruments which typically provides for the exchange of collateral on a daily basis to mitigate net mark to market credit exposure. As at 31 December 2015 no exchange of collateral has taken place due to the trigger points within the CSA not being exceeded.

## Notes to the accounts (continued)

	Group and Society	
	2015	2014
	£'000	£'000
<b>30. Guarantees and financial commitments</b>		
<b>a) Capital commitments</b>		
Capital expenditure contracted for but not provided for in the accounts	21	64
<b>b) Operating lease commitments at the year end</b>		
Leases which expire in more than 5 years	25	25

### 31. Related party transactions

During the year ended 31 December 2015 a total of £2,304 (2014: £nil) was paid to Higgs & Sons for professional advice relating to commercial property transactions. Sara Shepherd, a Non-Executive Director, is a partner at Higgs & Sons but was not party to the advice and the transactions were carried out on normal commercial terms. At 31 December 2015 there was no related party liabilities (2014: £nil).

## Notes to the accounts (continued)

### 32. Country by Country disclosures

The Society's Board reviews and approves the Society's ICAAP on an annual basis. The main Pillar 3 disclosures are not subject to audit, and these are disclosed on the Society's website. The additional Country by Country disclosures are subject to an independent external audit. The Country by Country disclosures together with the Directors responsibilities, and basis of preparation are stated below; the Country by Country reporting (CBCR) note forms part of the audited financial statements and therefore will not have a separate audit report.

The Capital Requirements (Country-by-Country Reporting) Regulations 2013 introduced reporting obligations for institutions within the scope of the European Union's Capital Requirements Directive (CRD IV). The requirements aim to give increased transparency regarding the activities of institutions.

#### Basis of preparation

The CBCR information for the year ended 31 December 2015 has been prepared on the following basis:

- The CBCR information is consistent with the consolidated Annual Accounts of the Group. The Annual Accounts were prepared in accordance with UK Generally Accepted Accounting Practice.
- The number of employees has been calculated on a full time equivalent basis as at 31 December 2015. This is a different basis to those disclosed in Note 6 to the Annual Accounts, which is prepared from the average number of full and part-time employees, on a monthly basis.
- Turnover represents total net income as disclosed in the Group Income Statement. Total net income comprises net interest, fees and commissions receivable and other operating income.
- Pre-tax profit represents the Group profit before tax, as reported in the Group Income statements.
- Corporation tax paid represents the cash amount of corporate income tax paid during the year, as disclosed in the Group Cash Flow Statement.
- The Society received no Government Grants or Public subsidies during the year to 31 December 2015.

#### Statement of directors' responsibilities in relation to the country-by-country information

The Directors of Tipton & Coseley Building Society (the Society) are responsible for preparing the CBCR Information for the year ended 31 December 2015 in accordance with the Capital Requirements (Country-by-Country Reporting) Regulations 2013. In preparing the CBCR Information, the Directors are responsible for:

- Interpreting the requirements of the Capital Requirements (Country-by-Country Reporting) Regulations 2013;
- Determining the acceptability of the basis of preparation of the CBCR information;
- Making judgements and estimates that are reasonable and prudent; and
- Establishing such internal control as the Directors determine is necessary to enable the preparation of CBCR Information that is free from material misstatement, whether due to fraud or error.

The Society and its subsidiary are both UK registered entities, the activities of which are disclosed on page 2 to 4.

The Society's total operating income and the number of full time equivalent employees during the year to 31 December were:

	Group 2015	Group Restated 2014
Total net Income	£6.7m	£7.2m
Profit before tax	£2.9m	£2.8m
Tax paid	£0.6m	£0.6m
Number of employees on a full time equivalent basis	67	63

## Notes to the accounts (continued)

### 33. Explanation of Transition to FRS 102 and other prior year restatements

These financial statements are the first to be presented by the Group under FRS 102. The financial statements for the years ended 31 December 2014 and 31 December 2013 were prepared under applicable United Kingdom Generally Accepted Accounting Practice (UK GAAP). The effective date for the first time adoption of FRS 102 for these financial statements is 1 January 2014. The accounting policies set out in Note 1 have been applied consistently in preparing the financial statements for the year ended 31 December 2015 and the comparative information presented in these financial statements for the year ended 31 December 2014.

The Society has adopted the provisions of International Financial Reporting Interpretations Committee 'IFRIC' 21 in accordance with the transitional provisions contained therein, in respect of the Financial Services Compensation Scheme (FSCS) Levy. Although IFRIC 21 is not applicable to FRS 102 the Society adopted this approach to align treatment of the FSCS Levy with larger societies who apply International Accounting Standards.

As a consequence of adopting FRS 102, a number of accounting policies have changed to comply with that standard, the adoption of 'IFRIC' 21 is not a transitional adjustment it is a change of accounting policy, the transitional adjustments and change in accounting policy are both contained below in the restated financial statements and notes of explanation. All of the adjustments apply to both the Group and the Society. The Group has been restated below, the Societys restated values are reported elsewhere in the financial statements.

Group Income Statements Restated As at 31 December 2014	Notes	UK GAAP £'000	Adjustments £'000	Adopted FRS 102 £'000
Interest receivable and similar income	C	11,221	88	11,309
Interest payable and similar charges		(4,703)	-	(4,703)
<b>Net interest income</b>		<b>6,518</b>	<b>88</b>	<b>6,606</b>
Pension finance charge		(16)	-	(16)
Fees and commissions receivable	C	786	76	862
Fees and commissions payable	C	(292)	6	(286)
Net gains from derivative financial instruments	B	-	(9)	(9)
<b>Total net income</b>		<b>6,996</b>	<b>161</b>	<b>7,157</b>
Administrative expenses		(3,599)	-	(3,599)
Depreciation and amortisation		(179)	-	(179)
Impairment losses on loans and advances		(300)	-	(300)
Provisions for liabilities - FSCS Levy	G	(171)	(72)	(243)
<b>Profit before tax</b>		<b>2,747</b>	<b>89</b>	<b>2,836</b>
Tax expense		(600)	(18)	(618)
<b>Profit for the financial year</b>		<b>2,147</b>	<b>71</b>	<b>2,218</b>

## Notes to the accounts (continued)

### Group Statements of Comprehensive Income Restated As at 31 December 2014

	UK GAAP £'000	Adjustments £'000	Adopted FRS 102 £'000
Profit for the financial year	2,147	71	2,218
Items that will not be re-classified to the income statement			
Movement in actuarial loss recognised in the pension scheme	(163)	-	(163)
Movement in taxation relating to the pension scheme	37	-	37
<b>Total comprehensive income for the period</b>	<b>2,021</b>	<b>71</b>	<b>2,092</b>

### Group Statements of Financial Position Restated As at 1 January 2014

	Notes	UK GAAP £'000	Adjustments £'000	Adopted FRS 102 £'000
<b>Assets</b>				
Liquid assets				
Cash in hand and balances with Bank of England		30,546	-	30,546
Loans and advances to credit institutions	A	55,921	(6,031)	49,890
Debt securities	A	-	6,031	6,031
Derivative financial instruments	B	-	64	64
Loans and advances to customers:				
Loans fully secured on residential property	B,C,D	278,197	(29)	278,168
Other loans		6,077	-	6,077
Prepayments and accrued income		364	-	364
Tangible assets	E	1,787	(88)	1,699
Intangible assets	E	-	88	88
Deferred tax assets	F	184	(93)	91
<b>Total assets</b>		<b>373,076</b>	<b>(58)</b>	<b>373,018</b>
<b>Liabilities</b>				
Shares	B	322,884	7	322,891
Amounts owed to credit institutions		6,506	-	6,506
Amounts owed to other customers		11,190	-	11,190
Derivative financial instruments	B	-	33	33
Other liabilities		849	-	849
Accruals and deferred income	C	505	-	505
Provisions for liabilities - FSCS Levy	G	604	(468)	136
Retirement benefit obligations		350	-	350
<b>Reserves</b>				
General reserves		30,525	33	30,558
Revaluation reserve	H	(337)	337	-
<b>Total liabilities</b>		<b>373,076</b>	<b>(58)</b>	<b>373,018</b>

## Notes to the accounts (continued)

### Group Statements of Financial Position Restated As at 31 December 2014

	Notes	UK GAAP £'000	Adjustments £'000	Adopted FRS 102 £'000
<b>Assets</b>				
Liquid assets				
Cash in hand and balances with Bank of England		40,576	-	40,576
Loans and advances to credit institutions	A	42,615	(8,037)	34,578
UK Treasury Bills	A	5,990	(5,990)	-
Debt securities	A	-	14,027	14,027
Derivative financial instruments	B	-	2	2
Loans and advances to customers:				
Loans fully secured on residential property	B,C,D	276,117	430	276,547
Other loans		5,838	-	5,838
Prepayments and accrued income		371	-	371
Tangible assets	E	1,675	(72)	1,603
Intangible assets	E	-	72	72
Deferred tax assets	F	208	(111)	97
<b>Total assets</b>		<b>373,390</b>	<b>321</b>	<b>373,711</b>
<b>Liabilities</b>				
Shares	B	327,363	2	327,365
Amounts owed to credit institutions		1,501	-	1,501
Amounts owed to other customers		9,877	-	9,877
Derivative financial instruments	B	-	273	273
Other liabilities		802	-	802
Accruals and deferred income	C	598	-	598
Provisions for liabilities - FSCS Levy	G	520	(395)	125
Retirement benefit obligations		520	-	520
<b>Reserves</b>				
General reserves		32,546	104	32,650
Revaluation reserve	H	(337)	337	-
<b>Total liabilities</b>		<b>373,390</b>	<b>321</b>	<b>373,711</b>

## Notes to the accounts (continued)

The following were the changes in accounting policies arising from the transition to FRS 102:

### A. Debt securities

As part of the transition UK Treasury Bills and Certificates of Deposit have been reclassified as Debt Securities, these are held at fair market value under IAS 39 rather than cost, the gain or loss being held in the 'Available-for-sale reserves'.

### B. Derivatives

Interest rate swaps are recorded on the balance sheet at fair value and accounted for at fair value through the profit and loss, whereas under UK GAAP these were not held on the balance sheet at the year end.

### C. Effective Interest Rate

This is the impact of adjusting the income such that it is based on the effective interest rate as stated in Note 1, part of this adjustment is to transfer that element of deferred fees that were held in 'Accruals and deferred income' under UK GAAP into 'Loans and advances'.

### D. Loss provision reclassification

Under UK GAAP provisions were split into 'specific and general provisions'. These have been changed to the IAS 39 concept of 'individual and collective impairment provision'. The calculation of the collective provision is explained in Note 1.7. As part of the transition to FRS 102 the Group has assessed the individual and collective provisions for prior year, this assessment resulted in an immaterial movement in the provisions and they have therefore not been restated.

### E. Intangible assets

FRS 102 requires recognition of software and development costs as intangible assets. These were previously classified as tangible assets under UK GAAP. Such costs have been reclassified to intangible assets with corresponding depreciation having been reclassified as amortisation. Tangible assets include Property, Equipment and Machinery, Hardware and Motor Vehicles.

### F. Deferred tax

Under FRS 102, deferred tax is recognised on a timing difference plus approach, whereas previous UK GAAP required a timing difference approach. Consequently deferred tax has been recognised on all fair value remeasurements and on all fair value adjustments arising from the transition.

### G. FSCS Levy

The Society has adopted the provisions of International Financial Reporting Interpretations Committee 'IFRIC' 21 in accordance with the transitional provisions contained therein, in respect of the Financial Services Compensation Scheme (FSCS) Levy. Although IFRIC 21 is not applicable to FRS 102 the Society adopted this approach to align treatment of the FSCS Levy with larger societies who apply International Accounting Standards. Under previous UK GAAP the Group provided a management expenses levy for two years together with one year compensation levy. Under IFRIC 21 the Group provides for one year of management expenses levy.

### H. Revaluation reserve

The Society head office in Tipton had been revalued to fair value prior to the date of transition to FRS 102. This is now measured on the basis of deemed cost, being the revalued amount at the date of that revaluation. The negative balance on the revaluation reserve prior to transition has been transferred to general reserve on transition.

# Annual Business Statement

for the year ended 31 December 2015

	2015	Statutory limit
	%	%
<b>1. Statutory percentages</b>		
<b>Lending limit</b>		
Proportion of business assets not in the form of loans fully secured on residential property	1.99	25
<b>Funding limit</b>		
Proportion of shares and borrowings not in the form of shares held by individuals	2.43	50

The percentages are calculated in accordance with, and the statutory limits are those prescribed by, sections 6 and 7 of the Building Societies Act 1986 and are based on the Group Statement of Financial Position.

Business assets are the total assets of the Society and its subsidiary undertakings as shown in the Group Statement of Financial Position plus impairment for losses on loans and advances (Note 14), less property, plant and equipment, intangible assets and liquid assets.

Loans fully secured on residential property are the amount of principal owing by borrowers and interest accrued not yet payable.

Total 'shares and borrowings' are the aggregate of 'shares', 'amounts owed to credit institutions', and 'amounts owed to other customers' in the Group Statement of Financial Position. Shares held by individuals are set out in Note 20.

## Annual Business Statement (continued)

for the year ended 31 December 2015

	2015	Restated 2014
	%	%
<b>2. Other percentages</b>		
As a percentage of shares and borrowings		
Gross capital	10.80	9.70
Free capital	10.82	9.61
Liquid assets	24.88	26.33
As a percentage of mean total assets		
Profit after taxation	0.63	0.60
Management expenses	1.06	1.01

The above percentages have been calculated from the Group accounts. The 2014 gross capital and free capital percentages have been restated for the prior year adjustment in respect of the change to accounting policies for IFRIC 21 Levies (see Note 1 for further details).

'Shares and borrowings' are the aggregate of 'shares', 'amounts owed to credit institutions', and 'amounts owed to other customers' in the Group Statement of Financial Position.

'Gross capital' are the reserves as shown in the Group Statement of Financial Position.

'Free capital' is gross capital plus collective impairment for losses on loans and advances (Note 14) less property, plant and equipment and intangible assets in the Group Statement of Financial Position.

'Mean total assets' are calculated by halving the aggregate of total assets at the beginning and end of the financial year for the Group.

'Liquid assets' are the first three items on the asset side of the Group Statement of Financial Position.

'Management expenses' are the aggregate of administrative expenses and depreciation and amortisation taken from the Group Income Statement.

## Annual Business Statement (continued)

for the year ended 31 December 2015

### 3. Information relating to Directors as at 31 December 2015

#### Directors

Name and date of birth	Appointment date	Occupation	Other directorships
D G Bassett ACII, Cert PFS 6 November 1954	29 May 2008	Chartered Insurance Practitioner	Tipton & Coseley Financial Services Ltd
S J Costley FCCA, AMCT 12 February 1975	13 November 2013	Building Society Finance Director	-
M H P Daly FCA 2 July 1957	29 December 2005	Chartered Accountant	Bond Wolfe Homes Ltd, Bond Wolfe Associates Ltd, Boothmanor Ltd, Brandon Court Manage- ment Company Ltd, BWB Estates Ltd, Datalore Ltd, Eurocity (Crawley) Ltd, Menin Works Management Ltd, Metro Court (WB) Ltd, Real Estate Investors PLC, Real Homes One Ltd, Rightforce Ltd, Roseville Court Management Ltd, Southgate Derby Retail Ltd
A J Higgins MA, FCA 6 November 1953	1 May 2012	Chartered Accountant	Countess of Chester Hospital NHS Foundation Trust, Stockport Credit Union Ltd
G E Loynes MRICS, FAAV 14 March 1960	26 May 2011	Consultant & Company Director - Chartered Surveyors and Property Consultants	Tipton & Coseley Financial Services Ltd, Charles Edwards Property Consultants Ltd
J J Miller FCIS, FCIB 4 August 1954	1 January 1998	Building Society General Manager & Secretary	-
R J Newton FCCA, ACIB 23 March 1970	1 July 2011	Building Society Chief Executive	Tipton & Coseley Financial Services Ltd, Roseville Court Management Ltd
K A Rolfe BSc (Hons) 24 October 1961	1 June 2015	Retired Banker	Rooftop Housing Group
S J Shepherd BA 27 January 1969	1 May 2012	Solicitor	-

Documents may be served on the above named directors c/o Higgs & Sons, Solicitors, 3 Waterfront Business Park, Brierley Hill, West Midlands, DY5 1LX. We do not accept service of documents by email.

Details of the Directors' service contracts are shown in the Report of the Remuneration Committee on page 12.

## Annual Business Statement (continued)

for the year ended 31 December 2015

### 4. Information relating to Officers as at 31 December 2015

Officers Name	Occupation	Directorships
D A Cox ACIB	Mortgage Manager	-
M C Fellows BSc (Hons)	Technical Services Manager	-
R A Groom ACIM	Head of Mortgage Sales (Intermediary and Direct)	-
L K R Judson ACIB, Cert PFS	General Manager (Sales & Marketing)	Tipton & Coseley Financial Services Ltd
R C Savage BSc (Hons), PG (Dip)	Assistant General Manager (Information Systems)	Tipton & Coseley Building Society Charitable Foundation
M A Schofield	Branches & Training Manager	-
J Yardley	Finance Manager	-

## Glossary

Set out below are the definitions of the terms used within the Annual Report and Accounts to assist the reader and to facilitate comparison with other financial institutions:

<b>Arrears</b>	A customer is in arrears when they are behind in meeting their contractual obligations with the result that an outstanding loan payment is overdue. The value of the arrears is the value of any payments that have been missed.
<b>Basel III</b>	The Basel Committee on Banking Supervision issued the Basel III rules text in December 2010, which presents the details of strengthened global regulatory standards on bank capital adequacy and liquidity. Basel III became effective from 1 January 2014 through CRD IV.
<b>Buy to let loans</b>	Buy to let loans are those loans which are offered to customers buying residential property specifically to let out.
<b>Contractual maturity</b>	The date at which a loan or financial instrument expires, at which point all outstanding principal and interest has been paid.
<b>Credit risk</b>	This is the risk that a customer or counterparty fails to meet their contractual obligations.
<b>Capital Requirements Directive (CRD IV)</b>	CRD IV is the European legislation which came into force from 1 January 2014 to implement Basel III. It has revised the capital requirements framework and introduced liquidity requirements, which regulators use when supervising firms.
<b>Debt securities</b>	Assets representing certificates of indebtedness of credit institutions, public bodies or other undertakings excluding those issued by central banks.
<b>Deferred tax asset</b>	Corporation tax recoverable (or payable) in future periods resulting from temporary or timing differences, between the accounting value of assets and liabilities and the tax base of those assets and liabilities.
<b>Defined benefit obligation</b>	The present value of expected future payments required to settle the obligations of a defined benefit plan resulting from employee service.
<b>Derivative financial instruments</b>	A derivative financial instrument is a contract between two parties whose value is based on an underlying price or index rate it is linked to, such as interest rates, exchange rates of stock market indices. The Society uses derivative financial instruments to hedge its exposure to interest rates.
<b>Effective Interest Rate method (EIR)</b>	The method used to measure the carrying value of a financial asset or liability and to allocate associated interest income or expense over the relevant period. The calculation includes all fees and penalties paid and received between parties which are integral to the contract.
<b>Financial Services Compensation Scheme</b>	The UK's compensation fund of last resort for customers of authorised financial services firms. The FSCS may pay compensation to customers if a firm is unable, or likely to be unable, to pay claims against it, usually because it has stopped trading or has been declared in default. The FSCS is funded by the financial services industry. Every firm authorised by the FCA is obliged to pay an annual levy, which goes towards its running costs and compensation payments.
<b>Forbearance strategies</b>	Strategies to support borrowers in financial difficulty, such as agreeing a temporary reduction in the monthly payment, extending mortgage terms and a conversion to an interest-only basis. The aim of forbearance strategies is to avoid repossession.
<b>Free capital</b>	The aggregate of gross capital and provisions for collective impairment losses on loans and advances to customers less property, plant and equipment and intangible assets.
<b>Funding limit</b>	Measures the proportion of shares and borrowings (excluding the fair value adjustment for hedged risk) not in the form of shares held by individuals. The calculation of the funding limit is explained in the Annual Business Statement.
<b>General reserves</b>	The accumulation of the Society's historic and current year profit.
<b>Gross capital</b>	The aggregate of general reserves and available for sale reserves.

## Glossary (continued)

<b>Impaired loans</b>	Loans where there is objective evidence that an impairment event has occurred, meaning that the Society does not expect to collect all the contractual cash flows or expect to collect them later than they are contractually due.
<b>Individually/collectively assessed impairment</b>	Individual assessments are made of all mortgage loans where objective evidence indicates losses are likely or the property is in possession. A collective impairment provision is made against the remaining group of loans and advances where objective evidence indicates that it is likely that losses may be realised.
<b>Interest rate risk</b>	The risk of loss due to a change in market interest rates. Interest rate risk can have an impact on Society's mortgages and savings products.
<b>Internal Capital Adequacy Assessment Process (ICAAP)</b>	The Society's own assessment, as part of Basel III requirements, of the levels of capital that it needs to hold in respect of its regulatory capital requirements for risks it faces under a business as usual scenario including stress events.
<b>Lending limit</b>	Measures the proportion of business assets not in the form of loans fully secured on residential property.
<b>Liquid assets</b>	Total of cash in hand, loans and advances to credit institutions, and debt securities.
<b>Liquidity risk</b>	Liquidity risk is the risk that the Society is unable to meet its financial obligations as they fall due, or can only secure them at excessive cost. This risk arises from timing mismatches of cash inflows and outflows.
<b>Loan to value (LTV)</b>	LTV expresses the amount of a mortgage as a percentage of the value of the property.
<b>Loans past due</b>	Loans are past due when a loan payment that has not been made as of its due date.
<b>Management expenses</b>	The aggregate of administrative expenses, depreciation and amortisation. The management expense ratio is management expenses expressed as a percentage of mean total assets.
<b>Mean total assets</b>	Represents the amount produced by halving the aggregate of total assets at the beginning and end of the financial year.
<b>Member</b>	A person who has a share investment or a mortgage loan with the Society.
<b>Net interest income</b>	The difference between interest receivable on assets and similar income and interest paid on liabilities and similar charges.
<b>Operational risk</b>	The risk of loss arising from inadequate or failed internal processes, people and systems, or from external events.
<b>Prudential Regulation Authority (PRA)</b>	The statutory body responsible for the prudential supervision of banks, building societies, insurers and small number of significant investment firms in the UK from the 1 April 2013. The PRA is a subsidiary of the Bank of England.
<b>Residential loans</b>	Loans that are loaned to individuals rather than institutions. Residential mortgage lending is secured against residential property.
<b>Risk appetite</b>	The articulation of the level of risk that the Society is willing to accept (or not accept) in order to safeguard the interests of the Society's members whilst also achieving business objectives.
<b>Shares</b>	Funds deposited by a person in a retail savings account with the Society. Such funds are recorded as liabilities for the Society.
<b>Shares and borrowings</b>	The aggregate of shares, amounts owed to credit institutions and amounts owed to other customers.
<b>Underlying profit</b>	Profit before tax adjusted to exclude derivative fair value movements, the FSCS Levy and mortgage loss provision movements.



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Tipton & Coseley Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

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